

## Freedom of Information request 144-22

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### Request

The information I'm requesting is:

1. The average financial cost of a single industrial wash of hospital linen at laundry facilities used (please specify which site) by this NHS health board and/or weekly cost of this, both for normal linen washes and also linen treated as 'infected'.
2. Approximate amounts (in weight) of linen processed per year over the last 3 years at laundry facilities used (please specify which site) by this NHS health board.
3. Energy usage (financial cost and gas & electricity units) from laundry facilities used (please specify which site) in this NHS health board, either on average or per year over the last 3 years.
4. Approximate amount of greenhouse gas emissions produced from the cleaning, processing, and transport of linen per year over the last 3 years in this NHS health board.
5. Number of rogue (non-linen) items found among linen received at laundry facilities (please specify which site) in this NHS health board, either on average or per year over the last 3 years, and .
6. The average financial impact that this has on laundry service disruptions (e.g. from damaging laundry equipment) per year in this NHS health board (or across NHS Scotland).

### Response

1. The level of information requested is not recorded by NHS Borders, therefore this information is not held, as defined in Section 17, Freedom of Information (Scotland) Act 2002.
2. Please see the approximate weight of linen processed per year at the Borders General Hospital (BGH) over the last 3 years:
  - 2019/2020: 1,037,820 KG
  - 2020/2021: 823,450 KG
  - 2021/2022: 914,838 KG
3. The average cost of energy from laundry facilities at the BGH is £60,192 for the last 3 years. The total number of units used is not recorded by NHS Borders, therefore this information is not held, as defined in Section 17, Freedom of Information (Scotland) Act 2002.
4. The level of information requested is not recorded by NHS Borders, therefore this information is not held, as defined in Section 17, Freedom of Information (Scotland) Act 2002.
5. On average there are 15-20 non-linen items found among linen received at laundry facilities at BGH per week.
6. There has been no laundry equipment damaged from non-linen items in the last 3 years, therefore there has been no financial impact.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **144-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.