NHS Borders

Communications & Engagement

NHS Borders
Education Centre
Borders General Hospital
Melrose
Roxburghshire
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Freedom of Information request 150-22

Request

This is an information request relating to gender neutral toilets at the Trust.

Please include the information for each of the following periods; 2018-19, 2019-20, 2020-21, 2021-22:

- 1. The number of gender neutral toilets installed at the Trust during this time or the number of pre-existing toilets which have been converted into gender neutral toilets. Please do not include disabled toilets in this list.
- 2. The cost of installing these toilets or the cost of converting the pre-existing toilets
- 3. Copies of any complaints made to the Trust about these toilets, with any necessary redactions

Response

- 1. At NHS Borders from 2018 to 2022 there have been no gender neutral toilets installed and no preexisting toilets have been converted to gender neutral.
- 2. Not applicable.
- 3. There have been no complaints regarding gender neutral toilets at NHS Borders from 2018 to 2022.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **150-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.