NHS Borders
Communications & Engagement

NHS Borders
Education Centre
Borders General Hospital
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Roxburghshire
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Freedom of Information request 152-22

Request

We are currently updating data on your trust's EPR and Patient Administration System (PAS).

Can you please complete the fields below with what you currently hold?

Please enter 'No System Installed' under supplier name if your trust does not use the system:

System type - EPR
Supplier name -
System name -
Date installed -
Contract expiration -
Total value of contract (£) –
Is this contract annually renewed? - Yes/No
Do you currently have plans to replace this system? - Yes/No
Procurement framework -
Other systems it integrates with? -
Notes - e.g. we are currently out to tender

System type - PAS
Supplier name -
System name -
Date installed -
Contract expiration -
Total value of contract (£) –
Notes - e.g. we are currently out to tender
Is this contract annually renewed? - Yes/No
Do you currently have plans to replace this system? - Yes/No
Procurement framework -
Other systems it integrates with? -
Notes - e.g. we are currently out to tender

System definition:
Electronic Patient Record (EPR) – An electronic patient/health record is a digital version of a patient's paper chart.

Patient Administration Systems (PAS) – these are the core enterprise systems, containing a Master Patient Index, used by NHS trusts to enable them to know when a patient has arrived, who they are, who they were seen by, what treatment they received and what happened to them. This core functionality, needed by every trust, covers admission, discharge and transfer.

Response

System type - EPR
- Supplier name – Intersystems
- System name -Trakcare
- Date installed – June 2020
- Contract expiration – October 2025
- Total value of contract (£) – £259,000 pa
- Is this contract annually renewed? - Yes
- Do you currently have plans to replace this system? - No
- Procurement framework – PMS Framework
- Other systems it integrates with?
    - Labs
    - Radiology
    - SCI Store
    - SCI Gateway Referrals
    - National CHI
    - Clinical Portal
    - Icnet (Infection Control)
    - SCI Diabeties
    - WardView
    - Emergency Care Summary (ECS)
    - Badgernet
    - Fetal Monitoring
    - Ascribe (Pharmacy)
    - OmniCell Dispensing Cabonets (Pharmacy)
    - G2 Voice
    - Optomotry Referrals
    - National PACs
    - Business Objects (BI Reporting)
- Notes – N/A

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    - G2 Voice
    - Optomotry Referrals
    - National PACs
    - Business Objects (BI Reporting)
- Notes – N/A

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **152-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.