

Freedom of Information request 214-22

Request

Please can you tell me, for each of the last three financial years, how many post-natal health visitor appointments took place within two weeks of a birth?

Please can you tell me, for each of the last three financial years, how many post-natal health visitor appointments were either in-person or on the phone?

Response

Please see below data requested:

	2019/20	2020/21	2021/22
Babies seen 14 days or less after birth	651	558	635
First Post Natal appointments Total ¹	747	712	745
First Appointments - Face to Face	734	595	618
First Appointments - Telephone	13	117	127

¹ Post Natal defined as up to and including 5 weeks after birth

Notes:

Data has been defined using appointments recorded on EMIS. First appointments have been taken for babies up to 35 days after birth.

Data has been removed for non-contact appointments, both from appointments slot type and consultation type.

During the COVID-19 pandemic, Health Visiting delivery was subject to specific Scottish Government direction. In addition, some staff were deployed into other roles during the first six months of the pandemic and a small number were unable to undertake face to face work because of shielding requirements.

Full Universal Health Visiting Pathway delivery was resumed in August 2021 with a small number of staff still unable to undertake home visits and face to face contacts.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **214-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information

Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.