Communications & Engagement

NHS Borders
Education Centre
Borders General Hospital
Melrose
Roxburghshire
TD6 9BD
01896 825545
foi.enquiries@borders.scot.nhs.uk



Freedom of Information request 256-22

Request

- 1. How many Datix complaints were received in relation to "Inappropriate Skill Mix/ Staffing Levels" throughout financial year 2022/2023 (Up to most recently held month)
 - a. Broken down by month
- 2. How many Datix complaints were received in relation to "Inappropriate Skill Mix/ Staffing Levels" throughout financial year 2021/2022 (Up to most recently held month)
 - a. Broken down by month
- 3. How many Datix complaints were received in relation to "Inappropriate Skill Mix/ Staffing Levels" throughout the financial year 2020/2021
 - a. Broken down by month
- 4. How many Datix complaints were received in relation to "Inappropriate Skill Mix/ Staffing Levels" throughout the financial year 2019/2020
 - a. Broken down by month
- 5. How many Datix complaints were received in relation to "Inappropriate Skill Mix/ Staffing Levels" throughout the financial year 2018/2019
 - a. Broken down by month

In relation to requests 1, 2, 3 & 4 place may part a. of each request be provided in the following excel format.

Response

Please find attached data as per request:

Datix Complaints in relation to Short Staffing:

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
2022/23	2	1	1	N/A								
2021/22	0	0	0	0	0	0	0	0	0	0	0	1
2020/21	0	1	0	0	0	0	1	1	0	2	0	0
2019/20	0	0	1	0	0	0	0	0	0	0	0	0
2018/19	0	0	0	0	0	0	0	0	0	0	2	0

Datix Adverse Events reported as Staffing Level Events where patient/ staff safety was affected:

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
2018/19	37	32	24	34	33	20	13	5	10	6	3	8
2019/20	9	11	54	19	67	9	18	18	15	12	13	8
2020/21	3	0	3	7	13	18	14	24	20	14	11	32
2021/22	22	19	24	28	39	34	55	31	42	35	26	37
2022/23 (at 28.06.22)	42	20	67	0	0	0	0	0	0	0	0	0

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **256-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.