

## Freedom of Information request 282-22

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### Request

For the time period 31st March 2021 to 31st March 2022 please provide the following:

1. total number of violent incidents on your staff broken down by job title/category of worker
2. a breakdown of the nature of the violent incident e.g., verbal, physical, threatening behaviour
3. how many violent incidents have been reported under RIDDOR Regulations, with a breakdown by job title/category of worker

### Response

1. Please find below the number of violent incidents on your staff broken down by category of worker, we do not record job titles on our electronic system:

Type of Worker	No of Times violent incidents occurred
Employee	980
Bank staff	12
Trainee/ student	8
Not stated	35

2. Please find below the nature of the violent incident:

Type of Violent Incident	No of Times violent incidents occurred
Physical aggression by other	1
Physical aggression by patient	767
Staff-Staff conflict	6
Use of weapon	2
Verbal aggression by other	55
Verbal aggression by patient	192

3. Please find below the number of violent incidents have been reported under RIDDOR Regulations:

	No of events
Reported under RIDDOR regulations	8

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **282-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.