

Freedom of Information request 301-22

Request

The reason for our Freedom Of Information request is because we are interested in the services delivered by Community Hospitals in Scotland and how the hospitals are managed.

1. How many Community Hospitals are there currently in your Health Board area?
2. What services are provided by each of your community hospitals including:
 - a) Minor Injuries units and treatment room
 - b) Out of hours services
 - c) X-ray facilities
 - d) Outpatient services- specify specialties
 - e) Inpatient beds
 - f) Day unit for multidisciplinary assessment of patients with medical issues or dementia
 - g) Mental Health services
 - h) Adult social care
 - i) Physiotherapy/ rehabilitation
 - j) Dental practice
 - k) Endoscopy
 - l) Allied Health Professionals
 - m) Other services e.g. phlebotomy
 - n) NHS Near Me
 - o) A.n.other
3. How often does each provide a service per month?
4. Who organises the community hospital services – e.g., clinicians (specify which) or managers (specify background and level of management)?
5. Who is on the management board of your community hospitals?
6. Do your community hospitals have a Director and is the Director a clinician or a manager or an administrator?
7. Opening hours of Community Hospital services per service/specialism including weekends and public holidays
8. Plans for the development and expansion of your Community Hospital Services in the next 5 years. If there are plans, what is the vision?
9. Plans for contractions of your community hospital services in the next 5 years
10. Are the services provided by your Health Board or by another Health Board? We ask as we are aware that some of the NHS Orkney and Shetland services are/were provided by NHS Grampian who fly/flew clinicians in on a regular basis. Perhaps there are other examples elsewhere.
11. The time scale for these queries (excluding question 9) would be for current services but any change over the past 10 years would be of interest to us.

Response

1. There are 4 Community Hospitals within the NHS Borders area.
2. Please see table below:

Service	Service provision per month	Opening Hours
Minor Injuries units and treatment room	4 Minor Injury Units within each Community Hospital but since the beginning of the pandemic these have been stepped down with intent on reviewing these under our unscheduled care programme. There are no treatment rooms within any of the Community Hospitals.	Closed
Out of hours services	0	n/a
X-ray facilities	0	n/a
Outpatient services-specify specialties	<p>Day Hospital Activity</p> <ol style="list-style-type: none"> 1. Osteoporosis infusions and injections 2. SACT 3. Blood transfusions 4. IV infusions 5. IV Antibiotics 6. PICC Lines/ Hickman lines care 7. Catheterisations 8. Wound management 9. Doppler & lymphedema clinics 10. Disconnecting chemo pumps 11. Venesections 12. Bladder scans 13. TWOC 14. Active stands 15. Ear syringing 16. Parkinson's Disease clinics with acute 	<p>Variable within each Community Hospital.</p> <p>Haylodge – Nil at present</p> <p>Hawick – 1 day/ week = 4 days per month</p> <p>Kelso – 5 days a week = 20 days/month</p> <p>Knoll (Duns) - 1 day/ week = 4 days per month</p>
Inpatient beds	92	24 hours
Day unit for multidisciplinary assessment of patients with medical issues or dementia	0	n/a
Mental Health services	All inpatients requiring input from Mental Health services are supported by locality mental health teams.	9am – 5pm week days
Adult social care	All inpatients who require permanent ongoing care (care at home or residential care) are assessed and supported by a locality social work team who are aligned to each Community Hospital	9am – 5pm week days

Physiotherapy/ rehabilitation	Physiotherapy is provided by registered and non-registered physiotherapy health care support workers. The physiotherapy service delivers rehabilitation to people in each community hospital and locality; inpatients, outpatients and domiciliary services	Physiotherapy is provided Monday – Friday 8.30am – 4.30pm.
Dental practice	0	n/a
Endoscopy	0	n/a
Allied Health Professionals	<p>Dietetics related to clinical need. No dedicated funding to cover. Typically have 8-10 of patients on their caseloads (in each of the 4 community hospitals). Time to cover = 2-3 hours/week in each community hospital (depending on complexities)</p> <p>SLT - Each area is covered by 1 clinician- with annual leave etc that is 42 weeks per year = 3.5 sessions per month.</p> <p>Podiatry – Haylodge has 3 day clinic (6 sessions) per week and Kelso 16 sessions per week.</p>	<p>8:30 – 4:30 Monday – Friday (Ad hoc and out with out-patient, care homes and domiciliary visits)</p> <p>SLT - 1 regular session per week which varies clinician to clinician however individual clinicians can be contacted Monday to Friday for Hawick/Kelso/Knoll and Monday to Friday am for Haylodge. Weekends excluded- working times normally 9-4 with allowance for individual work patterns and travel. PH not covered- annual leave not covered except on an emergency basis</p> <p>8.30-4.30</p>
Other services e.g. phlebotomy		
NHS Near Me	0	n/a
Any other		

3. Please data provided in table above.
4. Community Hospital Services are organised by:
Senior Charge Nurses who are aligned to each Community Hospital – Band 7
Clinical Nurse Manager overseeing 4 Community Hospitals – Band 8A
General Manager overseeing 4 Community Hospitals – Band 8C
5. The Management Board is our Primary and Community Services Clinical Board. Consisting of Associate Medical Director, Associate Director of Nursing, Associate Director of Allied Health Professionals, General Manager, Deputy Director of Finance & Finance Business Partner.

6. There is an Associate Medical Director who is a clinician.
7. Please see data in table above.
8. No current plans.
9. No current plans.
10. All services are provided by NHS Borders.
11. Not applicable.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **301-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.