

Freedom of Information request 342-22

Request

1. Do you use external providers/3rd parties to manage any of your Staff Banks?

If you have answered yes, please also provide answers to the following questions, otherwise please stipulate 'N/A'

- a. Who is the provider? If different providers are used for different staffing groups, please state all, and indicate which staffing group each is used for
- b. When is the contract due to end? (per staffing group if applicable)
- c. Was this contract awarded as a result of a tender process or via a direct award?

2. Do you use a third-party to provide Direct Engagement services to any staff group?

If you have answered yes, please also provide answers to the following questions, otherwise please stipulate 'N/A'

- a. Who is your Direct Engagement provider? If different providers are used for different staffing groups, please state all, and indicate which staffing group they are used for
- b. When is the contract due to end? (per staffing group if applicable)
- c. Was this contract awarded as a result of a tender process or via a direct award?

Response

1. For Nursing & Midwifery and Facilities Supplementary staffing the recruitment and appointment of bank and agency workers is provided by NHS Lothian who provide the service on behalf of NHS Borders in a shared service arrangement. As the service is provided by NHS Lothian on behalf of NHS Borders, under Section 25 of FOI(S)A 2002 this data would be available elsewhere.

All other staff banks are managed in-house.

2. NHS Borders do not use a third-party to provide Direct Engagement services.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **342-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.