NHS Borders
Communications & Engagement

NHS Borders
Education Centre
Borders General Hospital
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Freedom of Information request 347-22

Request

I am inquiring about your Health Board's relevant key roles and strategies.

Regarding Key Roles: do you employ the following roles within your Health Board?

- Chief System Integration Officer/Chief Integration Officer (or Director),
- Director of Digital Products & Improvement Analytics (or Deputy/Associate),
- Director of Partnerships & Digital Lead (or Deputy/Associate),
- Head of Digital Solutions and Adoption (or Director),
- Head of Digital Innovation (or Director),
- Director of Digital Transformation (or Deputy/Associate),
- Director for System Strategy (or Deputy/Associate),
- Director of Integration (or Deputy/Associate),
- Director of System Partnerships (or Deputy/Associate)

If no roles match verbatim, are there similar management-level roles regarding digital strategy to drive improvement, integration, and transformation?

Regarding specific strategies: can you please answer the following?

1. Do you have specific plans for integrating data between primary, community and secondary care?

2. Do you have a baseline mapping of your system digital infrastructure in place?

3. Do you have a public facing digital strategy?

4. Do you use 'Patients know best' or other similar system?

Response

NHS Borders does not employ any of the roles listed and there are no similar management-level roles regarding digital strategy within NHS Borders.

Regarding specific strategies please see the responses below:

1. NHS Borders does not have any specific plans for integrating data between primary, community and secondary care.

2. NHS Borders does not have a baseline mapping of our system digital infrastructure in place.

3. NHS Borders does not have a public facing digital strategy.

4. NHS Borders does not use 'Patients know best' or other similar system.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **347-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.