

Freedom of Information request 367-22

Request and Response

Sourced Staffing Arrangements

1a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place.

- For the sourcing of Nursing, Midwifery and Facilities Agency staff, services are provided on behalf of NHS Borders by a neighboring Health Board NHS Lothian.

1b. What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g. medical, nursing etc.

- The following NHS in Scotland National Frameworks are used by NHS Borders for sourcing agency staff:

National Procurement

NP505 - Temporary Agency Allied Health Professionals & Other Clinical Professions

NP510 - Temporary Agency Nurses & Operating Department Practitioners (National Procurement Framework)

NP500/16 Supply of Agency Temporary Medical Locum Doctors (National Procurement Framework)

1c. As part of the arrangement, is any technology provided by the supplier to help manage the procurement of agency staff?

- NHS Lothian supply the technology to help manage the procurement of agency staff.

1d. Please provide the contract start and end date for the supplier (dd/mm/yy)

- There is no contract start and end date as the supplier is internal to the NHS in Scotland.

Direct Engagement

2a. Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model)

- NHS Borders do use a third party to provide a Direct Engagement/Outsourced Employment. This is managed by NHS Lothian.

2b. What is the name of the Direct Engagement (DE)/Outsourced Employment supplier (e.g 247Time/Allocate, PlusUs, Retinue, Liaison etc.)

- This information is not held, as defined in Section 17, Freedom of Information (Scotland) Act 2002. Therefore, please note under Section 25 of the Freedom of Information (Scotland) Act 2002 this data is accessible from NHS Lothian.

2c. Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific staff. Please list all applicable

- The NHS Borders staffing groups managed under this arrangement are Nursing & Midwifery and Facilities.

2d. Please provide the contract start and end date for the DE supplier (dd/mm/yy)

- There is no contract start and end date as supplier is internal to the NHS in Scotland.

2f. How much did the organisation pay the supplier in 21/22 (April 2021 to March 2022) for the provision of the direct engagement service?

- The supplier is internal to the NHS in Scotland, therefore this is not applicable.

Vendor Management System for Nurse Agency

3a. Does the organisation use a third-party Vendor Management System for the supply of nurse agency staff?

- NHS Borders does not use a third-party Vendor Management System for the supply of nurse agency staff.

3b. Who supplies your Vendor Management System? E.g. Allocate, NHSP etc

- This is managed by NHS Lothian.

3c. Please provide the contract start and end date for this provider (dd/mm/yy)

- There is no contract start and end date as the supplier is internal to the NHS in Scotland.

Bank Management

4a. Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Bank Partners, Allocate, Liaison, Patchwork, Locum's Nest etc). If more than one supplier is used, please name all suppliers

- The supply of bank staff for NHS Borders is managed by NHS Lothian.

4b. Please name the staffing group each provider is used for e.g. medical, nursing, AHPs, admin and clerical

- The NHS Borders staffing groups this relates to are Nursing & Midwifery and Facilities.

4c. Please provide the contract start and end date for each bank supplier (dd/mm/yy)

- There is no contract start and end date as the supplier is internal to the NHS in Scotland.

4d. How much did the organisation pay the supplier(s) in 21/22 for the provision of the bank service?

- The supplier is internal to the NHS in Scotland, therefore this is not applicable.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **367-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.