NHS Borders

Communications & Engagement

NHS Borders
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Borders General Hospital
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Freedom of Information request 389-22

Request

NHS Pharmaceutical Care Services

1) Please could you state the number of community pharmacy contractors listed on your Board's Pharmaceutical List and the number of pharmacy premises if that is different.

We understand that the National Health Service (Pharmaceutical Services) (Scotland) Regulations 2009 set out the responsibilities for community pharmacy contractors to notify Health Boards when there are instances in which the contractor is unable to provide those NHS services.

- 2) For the year 1 July 2021 to 30 June 2022, please could you provide information as supplied to the Board on all the instances where community pharmacy contractors notified the Board that they had not been able to open, opened late, closed for a period in the day, or closed early specifically:
- •The name of the pharmacy
- The address of the pharmacy
- •The date and duration of the closure
- Any reasons given

Response

- 1) There are 29 community pharmacy contractors listed on the NHS Borders Pharmaceutical List.
- 2) Please see attached response data.



If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **389-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.