

Freedom of Information request 399-22

Request

1. All recorded instances in which patients were prescribed the wrong drug or dosage during the years 2019, 2020, 2021, and up to August 2022.
2. Each incident should be broken down by date and hospital/GP practice, with details of what the patient should have been prescribed, along with details of the drug/dosage that they were wrongly prescribed.
3. The outcome of each incident (i.e. official complaint, apology, compensation etc.), and the amount of compensation paid out in such cases should also be included, along with any side effects caused by the wrongly prescribed drugs.

Response

1. Please find below the total number of patients who were prescribed the wrong drug or dosage within NHS Borders:

Jan-Dec 2019	Jan-Dec 2020	Jan-Dec 2021	Jan-Aug 2022
130	97	103	60

2. Please see attached the incident details as requested:



FOI 399-22 Q2 Data
Response.xlsx

Please note blank cells within the attached sheet represent data not recorded electronically, however it may be held in patient records, but to extract this data would require a manual trawl of all patient records and the cost of carrying out this work would exceed the limit set in the Fees Regulations of the Freedom of Information (Scotland) Act 2002 and under Section 12 we are not required to provide.

Please note that as NHS Borders is such a small Board and the number in some areas are very small, to provide further details could allow individuals to be identified and we would be in breach of the Data Protection Act 2018. We are therefore withholding all other data under Section 38(1)(b) of the Freedom of Information (Scotland) Act 2002. This is in accordance with the Code of Practice for Official Statistics which states that any number that is less than five; actual numbers and potentially identifiable information is withheld to help maintain patient confidentiality due to potential risk of disclosure. Further information is available in the ISD Statistical Disclosure Control Protocol.

3. There were no complaints or claims raised relating to these adverse events. However, 2 apologies were issued by NHS Borders under the Duty of Candour.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to,

Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **399-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.