

## Freedom of Information request 431-22

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### Request

Could you please provide responses to the following questions in relation to your Health Board:

1.The name and email address of:

The General Manager that is responsible for each of the following clinical areas:

- a.Endoscopy / Gastroenterology
- b.Dermatology
- c.Urology
- d.Ophthalmology
- e.ENT
- f.Surgery
- g.Rheumatology
- h.Neurology

2.In the last 12 months, which external Insourcing providers have you used for the above services?

3.Do you have a contract with an external Insourcing provider of the above services and, if so, which company is the contract with?

4.If you have a contract with an Insourcing provider for any of the above services, for which service is it? When does it currently expire and when will it be reviewed?

5.If you have a contract with an Insourcing provider for Endoscopy Services, how much are you being charged per fully staffed room, per day?

6.If you have a contract with an Insourcing provider for Endoscopy Services, what days of the week do they operate and how many rooms do they staff?

7.What has been the spend by the Health Board in the last 12 months on Insourced Endoscopy Services?

8.Does the Health Board currently require insourced services (Full teams or Consultant / Nursing only) for any of the following clinical areas:

- a.Endoscopy / Gastroenterology
- b.Dermatology
- c.Urology
- d.Ophthalmology
- e.ENT
- f.Surgery
- g.Rheumatology
- h.Neurology

9.Does the Health Board currently require specific insourced BCS (Bowel Cancer Screening) Services?

10.Does the Health Board currently require additional Endoscopy capacity (to purchase or rent) via a suitable external premises or JAG accredited Mobile / Modular Endoscopy Unit?

11.Does the Health Board wish to discuss a collaboration in respect of the construction of a new Endoscopy facility with Decontamination?

## Response

1. The NHS Borders General Managers responsible for these clinical areas are:

Bhav Joshi – [bhav.joshi@borders.scot.nhs.uk](mailto:bhav.joshi@borders.scot.nhs.uk) – General Manager Medicine & Unscheduled Care - Endoscopy / Gastroenterology, Dermatology & Neurology.

Kirk Lakie - [kirk.lakie@borders.scot.nhs.uk](mailto:kirk.lakie@borders.scot.nhs.uk) – General Manager Surgery – Urology, Ophthalmology, ENT, Surgery and Rheumatology.

2. In the last 12 months, NHS Borders have used the following external insourcing providers for the services in Question 1:

Synaptic – Dermatology and Endoscopy  
Medinet – Ophthalmology

3. NHS Borders do not have a contract with an external insourcing provider for the services in Question 1.
4. NHS Borders have a contract for Endoscopy with Synaptic which expires and will be reviewed in March 2023.
5. NHS Borders is charged £3,400 - £3,800 per day by the insourcing provider for Endoscopy Services.
6. NHS Borders have a contract with an Insourcing provider for Endoscopy Services for 1 room on weekends.
7. In the 12 months to 31 March 2022, NHS Borders spent £148,636 on Insourced Endoscopy Services.
8. NHS Borders currently requires the following insourced services:
  - a. Endoscopy / Gastroenterology – UGI and Colonoscopy
  - b. Dermatology - Consultant
  - c. Urology - none
  - d. Ophthalmology – see and treat cataract
  - e. ENT - none
  - f. Surgery – Surgeon, Anesthetist, Theatre & Ward Staff
  - g. Rheumatology - none
  - h. Neurology - none
9. NHS Borders does not currently require specific insourced BCS (Bowel Cancer Screening) Services.
10. NHS Borders does not currently require additional Endoscopy capacity.
11. NHS Borders does not wish to discuss this collaboration.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **431-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for

correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.