

Freedom of Information request 510-22

Request

Would it be possible to obtain a list of pharmacies and dates of when the community pharmacies have been closed during contracted hours in your health board for August and September 2022?

Response

Please find below the list of NHS Borders Community Pharmacy closures for August and September 2022:

Date of Closure	Pharmacy Name	Start of close (or should be open)	Actually Open / Day close	Closure Duration
01/08/2022	Boots Peebles	09:00:00	10:30:00	01:30:00
04/08/2022	Boots Jedburgh	01:00:00	17:30:00	16:30:00
06/08/2022	Boots Jedburgh	12:00:00	16:00:00	04:00:00
09/08/2022	Lloyds Kelso	08:30:00	17:30:00	09:00:00
15/08/2022	Lloyds Peebles	14:00:00	17:30:00	03:30:00
28/08/2022	Boots Galashiels	12:45:00	18:00:00	05:15:00
03/09/2022	Lloyds Peebles	12:00:00	17:00:00	05:00:00
03/09/2022	Lloyds Kelso	09:00:00	17:00:00	08:00:00
03/09/2022	Boots Melrose	09:00:00	17:00:00	08:00:00
08/09/2022	Boots Jedburgh	12:30:00	17:30:00	05:00:00
08/09/2022	Boots Kelso	09:00:00	13:30:00	04:30:00
10/09/2022	Boots Kelso	08:30:00	09:00:00	00:30:00
10/09/2022	Boots Kelso	16:00:00	17:00:00	01:00:00
10/09/2022	Boots Melrose	09:00:00	17:00:00	08:00:00
14/09/2022	Boots Jedburgh	12:30:00	17:30:00	05:00:00
14/09/2022	Boots Melrose	13:00:00	17:30:00	04:30:00
14/09/2022	Boots Kelso	09:00:00	13:00:00	04:00:00
16/09/2022	Romanes Chirnside	09:00:00	18:00:00	09:00:00
17/09/2022	Boots Melrose	09:00:00	17:00:00	08:00:00
19/09/2022	L&G Hawick	13:00:00	18:00:00	05:00:00

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **510-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.