NHS Borders
Communications & Engagement

NHS Borders
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Freedom of Information request 530-22

Request

Teleradiology services

1. Does your Trust use Teleradiology services? If so, what is the cost of this service per annum?

2. What teleradiology provider you utilise i.e., Medica, 4ways, Everlight Radiology etc?

3. The types of images outsourced and the total number of images in each type per annum

Artificial Intelligence

4. Please list any Artificial Intelligence software currently in use within your radiology department? Please include brand names, manufacturer.

5. For each of the AI-based software products currently in use, please state whether:

   a. They are being used within the context of a research study or pilot project. If so when is this due to be completed?

   b. They have been purchased/commissioned by your organisation for routine clinical use. If so, how were they procured (e.g., framework agreement, singe purchasing contract etc) and how much is the yearly cost for each?

PACS & RIS

6. Who provides your Radiology PACS system?

7. Who provides your Radiology Information System (RIS)?

8. Please provide names and contact details for the Clinical Lead for Radiology and Radiology Artificial Intelligence Lead

Response

1. NHS Borders outsources Teleradiology services – the cost in 2021/22 was £195,000.

2. The Teleradiology provider used by NHS Borders is TMC.

3. In 2021/22 NHS Borders outsourced the following:

   CT   2918 cases
   MRI   2824 cases

4. NHS Borders Radiology Department does not use any Artificial Intelligence software.

5. N/A

6. The NHS Borders Radiology PACS system is provided by Phillips PACS.

7. The NHS Borders Radiology Information System is provided by Soliton.

8. The NHS Borders Clinical Lead for Radiology is Dr Luis Ferrando and there is no Radiology Artificial Lead.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **530-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.