

Freedom of Information request 534-22

Request

1. Does the Trust make use of outsourced tele-radiology reporting services for routine radiology reporting?
2. If you do make use of tele-radiology reporting, please provide the names of the providers of each service (on-call and elective separately please)?
3. If you do make use of tele-radiology reporting services, please provide the annual volumes for both 2021 and for 2022 sent to each provider, broken into the following:
 - a. Overnight on-call
 - b. Elective Reporting (MRI, CT)
 - c. Plain Film Reporting
 - d. Split into each hospital within the Trust
4. Start date, duration, and end date of any contracts with tele-radiology providers?
5. Was the contract procured via a framework (direct award, which framework?), mini-tender, or ITT procurement process?
6. Who is the senior officer (outside of procurement) responsible for this contract?
7. Who is the non-clinical manager/service manager that is responsible for this contract?

Response

1. Yes, NHS Borders does make use of outsourced tele-radiology reporting services for routine radiology reporting.
2. TMC is the provider for both On-Call and Elective tele-radiology reporting.
3. Annual volumes for NHS Borders:

		Elective Reporting		
	Overnight On-Call	MRI	CT	Plain Film Reporting
2021	562	2629	3664	0
2022 to end September	438	2041	1574	0

Please note – this service is only available in one hospital within NHS Borders – Borders General Hospital.

4. The contract with TMC is a 3-year contract that started on 1 October 2021.

4. The contract was a direct award via the Scottish Framework.
5. The senior officer (outside of procurement) responsible for this contract is Kirk Lakie, General Manager.
6. The service manager that is responsible for this contract is Lesley Wilson, Lead Radiographer.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **534-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.