

Freedom of Information request 561-22

Request

1. Please could you state for each of the years 2019 - 2022 so far, the number of times taxis have been used to bring patients to hospital due to a shortage of available ambulances?
2. Please can you state the total cost of these taxis for each year.

Response

1. NHS Borders uses taxis for a variety of reasons, including patient transport, transfer of equipment, urgent transportation of laboratory samples, x-rays from radiology and patient case notes. The information contained on invoices from taxi companies does not distinguish the reason or number of journeys for transportation. Therefore, this information is not held, as defined in Section 17, Freedom of Information (Scotland) Act 2002.
2. For the reasons given in answer to Question 1, this information is not held, as defined in Section 17, Freedom of Information (Scotland) Act 2002. However, under Section 15, please find below the total spent on taxis by NHS Borders in the years 2019 – 2022:

	2019	2020	2021	2022
Total	£ 232,207	£ 240,345	£ 301,014	£ 283,900

Please note: 2022 data is invoices processed to date as of 11 November 2022.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **561-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.