

## Freedom of Information request 582-22

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### Request

Please provide the following information:

1. The number of occasions in which the health board recorded incidents regarding incidents about staffing and its effect on patients between August 1st and present (date of FOI request)

Please provide a breakdown by day as well which hospital and any detail about the incident or concern.

Clarification:

Specifically, incidents that were referred to as “staffing/inappropriate skill mix” on the Datix Incident Reporting System.

If incidents aren't referred to as “staffing/inappropriate skill mix” then please include the most relevant category that relates to staffing incidents.

### Response

1. Please find below details recorded on the NHS Borders adverse event management system from 1 August 2022 to 8 November 2022 regarding staffing skill mix unsafe events:

Staffing skill mix unsafe		
Date of Event	Site	Description
10/2022	BGH	Decontamination of unit to be undertaken by nursing staff until new member appointed for this area.
10/2022	BGH	No senior staff available to work within Ambulatory Care Unit.
08/2022	BGH	Agency Nurse unfamiliar with ward specialty.
08/2022	BGH	Staff on shift within ED had no experience in caring for 'patient-controlled analgesia' (PCA) patients or using the associated equipment. Trained nurse from another department supporting.
08/2022	BGH	No Senior Charge Midwife to cover Labour Ward due to short notice sickness.
08/2022	BGH	Trained Nurse had to support emergency in Theatre, leaving Nursing Auxiliary on ward.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to,

Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **582-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.