

Freedom of Information request 587-22

Request

Insourcing is a term used to describe a range of medical and clinical services, which are deployed to utilise spare, out-of-hours capacity, typically at weekends, within a trust, in addition to the trusts existing provisions, with the intention to bolster service outputs and improve efficiency (full definition <https://www.england.nhs.uk/wp-content/uploads/2022/01/guidance-for-trusts-on-the-use-of-insourcing.pdf>). The largest providers are Medinet and 18 Week Support.

Where possible, could this please be provided in a spreadsheet.

1. Have you used insourced providers this current financial year? (April 2022 – March 2023)
 - a. Which insourcing companies have you used this current financial year?
2. Have you ever used insource providers in the past?
 - a. If you have stopped using insourced providers, why?
3. Which clinical activities have been insourced and from which insourcing company from FY17 to FY22 (financial year ending March)? Please detail your spend on insourced activities from FY17 to FY22 by company, specialty or procedure, and year
 - a. E.g. Company X, Endoscopy, £10000, FY22
4. Please provide a breakdown of the total number of procedures completed by each insourcing company per year from FY17 to FY22 (financial year ending March) in:
 - a. Endoscopy
 - b. Ophthalmology
 - c. ENT
 - d. Dermatology
 - e. All other
5. Were any services terminated or discontinued early and if so, please detail the reason(s).

Response

Please find attached the response from NHS Borders:



FOI 587-22 Response
Data.xlsx

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **587-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.