

Freedom of Information request 630-22

Request

1. Do you or have you used the patient administration system Epex?
2. If yes, can you confirm if you are still actively using this system, if it is a read only system or have you successfully decommissioned this system?
3. If you decommissioned the system, did you successfully extract and transfer the patient details and any letters and documents into another system? If so which one, and what format was the data extracted in?
4. If you successfully transferred information from Epex, did you do this using the supplier Emis, In-house ICT support or did you use an external contractor?
5. If you used a contractor, please can you provide the name of the organisation you used, if this was done in-house can you provide the name of the manager for this particular team/person and a contact email address

Response

1. NHS Borders has the patient administration system Epex.
2. NHS Borders uses Epex as a read-only system.
3. The Epex system has not yet been decommissioned.
4. NHS Borders in-house ICT department extracted minimal information from Epex and uploaded to the new Mental Health system.
5. The ICT Managers name at that time was Sarah Clark, who is no longer employed by NHS Borders.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **630-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.

