NHS Borders Communications & Engagement

NHS Borders
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Freedom of Information request 651-22

Request

- 1. The total value of services and treatment that your board has carried out for other NHS health boards in the following financial years: 2017/18, 2018/19, 2020/21, 2021/22 and 2022/23 (to date).
- 2. The amount of the total, for each of the financial years listed above, which has a) not yet been invoiced for and b) is still outstanding as of 31 October 2022.



3. If, in the past six years there has been any contingency planning and/or impact assessment made for the WTE reduction of administration staff generally, as well as specifically for financial administration staff. If so please could you provide the details and results of these assessments.

Under the Freedom of Information (Scotland) Act 2002 (FOISA), I understand that I can specify the format the information takes. Could you therefore please complete the tables where these have been provided for each requests

Response

For Questions 1. and 2. Please see NHS Borders attached response:



3. Each department of NHS Borders where administrative staff provide service maintains a Business Continuity Plan which, where appropriate, is updated to take account of available staffing resource and prioritised work planning at any given time and what services would be provided should those resources be limited for specific reasons, absence, vacancy etc.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **651-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for

correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.