

Freedom of Information request 683-22

Request and Response

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

1. System type – Outpatient e-prescribing

a. Supplier name	No System Installed
b. System name	N/A
c. Date installed	N/A
d. Contract expiration	N/A
e. Is this contract annually renewed? - Yes/No	N/A
f. Do you currently have plans to replace this system? - Yes/No	N/A
g. Procurement framework	N/A
h. Other systems it integrates with? –	N/A
i. Total value of contract (£) –	N/A
j. Notes - e.g. we are currently out to tender	N/A

2. System name - Inpatient e-prescribing

a. Date installed -	No System Installed
b. Contract expiration -	N/A
c. Is this contract annually renewed? - Yes/No	N/A
d. Do you currently have plans to replace this system? - Yes/No	N/A
e. Procurement framework -	N/A
f. Other systems it integrates with? –	N/A
g. Total value of contract (£) –	N/A
h. Notes - e.g. we are currently out to tender	N/A

3. System type – Order Communications

a. Supplier name	Intersystems
b. System name -	Trakcare
c. Date installed -	June 2020
d. Contract expiration -	October 2025
e. Is this contract annually renewed? - Yes/No	Yes
f. Do you currently have plans to replace this system? - Yes/No	No
g. Procurement framework -	Competitive tender
h. Other systems it integrates with? –	Labs Radiology SCI Store SCI Gateway Referrals National CHI Clinical Portal Icnet (Infection Control) SCI Diabetes WardView Emergency Care Summary (ECS) Badgernet

Fetal Monitoring
 Ascribe (Pharmacy)
 OmniCell Dispensing Cabinets
 (Pharmacy)
 G2 Voice
 Optometry Referrals
 National PACs
 Business Objects (BI Reporting)

- i. Total value of contract (£) – £259,000 p/a
- j. Notes - e.g. we are currently out to tender None

4. System type – Pharmacy

- a. Supplier name EMIS
- b. System name - Ascribe
- c. Date installed - Not Known
- d. Contract expiration - November 2023
- e. Is this contract annually renewed? - Yes/No Yes
- f. Do you currently have plans to replace this system? - Yes/No No
- g. Procurement framework - Not Known
- h. Other systems it integrates with? – Trakcare
- i. Total value of contract (£) – £30,000
- j. Notes - e.g. we are currently out to tender None

5. System type – Critical Care

- a. Supplier name No System Installed
- b. System name - N/A
- c. Date installed - N/A
- d. Contract expiration - N/A
- e. Is this contract annually renewed? - Yes/No N/A
- f. Do you currently have plans to replace this system? - Yes/No N/A
- g. Procurement framework - N/A
- h. Other systems it integrates with? – N/A
- i. Total value of contract (£) – N/A
- j. Notes - e.g. we are currently out to tender N/A

System definitions:

Outpatient e-prescribing - Advanced e-prescribing in use across wards for outpatient care, incorporating specialist prescribing and (ideally) clinical decision support, integrated as part of end-to-end medicines management. This possibly offers the single biggest opportunity for improving patient safety through digitalisation.

Inpatient e-prescribing - Advanced e-prescribing in use across wards for inpatient care, incorporating specialist prescribing and (ideally) clinical decision support, integrated as part of end-to-end medicines management. This possibly offers the single biggest opportunity for improving patient safety through digitalisation.

Order Communications - Electronic ordering communications systems (OCS) are computer applications used to enter diagnostic and therapeutic patient care orders, for example laboratory test requests or prescriptions, and to view test results. The primary aim of the system is to remove most of the current paper-based process for requesting laboratory investigations and for receiving results.

Pharmacy - Pharmacy orders and stock control is managed electronically

Critical care - A critical care information system for Intensive Care Units and high acuity care that enables clinicians to manage critical workflow and care plans for patients.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **683-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.