

Freedom of Information request 709-22

Request

Please provide the following information:

1. The number of occasions in which the health board recorded incidents regarding incidents about staffing and its effect on patients between November 8th 2022 and present (date of FOI request, 20th December 2022)

Please provide a breakdown by day as well which hospital and all possible details about each incident or concern.

Clarification:

Specifically, incidents that were referred to as “staffing/inappropriate skill mix” on the Datix Incident Reporting System.

If incidents aren't referred to as “staffing/inappropriate skill mix” then please include the most relevant category that relates to staffing incidents.

Response

Breakdown by day of staffing level events recorded from 8th November – 20th December 2022

	Mon	Tues	Wed	Thur	Frid	Sat	Sun	Total
Lack of staff to undertake patient observation/engagement	1	1	3	2	1	2	2	12
Nursing staff reduced numbers	1	0	5	1	3	7	7	24
Skill mix unsafe	1	0	0	0	0	0	0	1
Total	3	1	8	3	4	9	9	37

Breakdown by hospital of staffing level events recorded from 8th November – 20th December 2022

Hospital	Number of staffing events recorded
Borders General Hospital	35
Kelso Community Hospital	2
Total	37

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **709-22** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.