NHS Borders Communications & Engagement

NHS Borders
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Borders General Hospital
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Freedom of Information request 25-23

Request

I would be grateful if you could send me the following information in regard to Datix incidents:

- 1)The exact number of daily incident reports in the health board for each of the following years: (a) 2018/19, (b) 2019/20, (c) 2020/21 (d) 2021/22 and (e) 2023 to date
- -Please provide this data broken down by hospital, and by whether these are so-called 'red incidents' or broken down by severity where possible.
- 2)The exact number of duty of candour investigations in the health board as a whole.

Clarification

- 1) For what time period do you want the information for Q2 (Duty of Candour)? Please could you provide this data for the same time period as the other Q: (a) 2018/19, (b) 2019/20, (c) 2020/21 (d) 2021/22 and (e) 2023 to date
- 2) Please can you provide a clear explanation of the term "red-incidents"? NHS Borders use the definitions within the National Adverse Event Framework, which describe incidents by grading, rather than by colour.

Please use whatever definition you use. The National Adverse Event Framework is fine.

Response

1. The numbers of daily incident reports in NHS Borders are:

| Borders General Hospital | | | | | | |
|--------------------------|------------|-------|----------|-------|---------|--------------|
| | Negligible | Minor | Moderate | Major | Extreme | Near miss |
| 2018/19 | 1174 | 1145 | 411 | 27 | 11 | 201 |
| 2019/20 | 1006 | 954 | 222 | 17 | <5 | 277 |
| 2020/21 | 1100 | 921 | 215 | 19 | 11 | 42 |
| 2021/22 | 1044 | 1211 | 265 | 58 | 11 | 39 |
| 2022/23 | 707 | 957 | 287 | 44 | 9 | 88 |

| Hawick Hospital | | | | | | |
|-----------------|------------|-------|----------|-------|---------|---------------|
| | Negligible | Minor | Moderate | Major | Extreme | Near miss |
| 2018/19 | 22 | 123 | 5 | <5 | 0 | < 5 |
| 2019/20 | 65 | 81 | 5 | <5 | 0 | <5 |
| 2020/21 | 66 | 82 | 5 | <5 | 0 | 5 |
| 2021/22 | 80 | 89 | <5 | <5 | 0 | <5 |
| 2022/23 | 75 | 61 | <5 | <5 | 0 | 0 |

| Haylodge Hospital | | | | | | |
|-------------------|------------|-------|----------|-------|---------|--------------|
| | Negligible | Minor | Moderate | Major | Extreme | Near miss |
| 2018/19 | 99 | 65 | 9 | <5 | <5 | 8 |
| 2019/20 | 105 | 77 | 7 | 0 | 0 | 13 |
| 2020/21 | 128 | 112 | 6 | <5 | 0 | 15 |
| 2021/22 | 132 | 109 | 5 | 6 | <5 | <5 |
| 2022/23 | 92 | 80 | 8 | 0 | 0 | 5 |

| Kelso Hospital | | | | | | | |
|----------------|------------|-------|----------|---------------|---------|--------------|--|
| | Negligible | Minor | Moderate | Major | Extreme | Near miss | |
| 2018/19 | 111 | 58 | 11 | < 5 | <5 | 0 | |
| 2019/20 | 74 | 31 | 8 | 7 | <5 | 7 | |
| 2020/21 | 113 | 53 | 5 | <5 | 0 | 0 | |
| 2021/22 | 83 | 41 | <5 | <5 | 0 | <5 | |
| 2022/23 | 83 | 27 | <5 | <5 | 0 | 0 | |

Knoll Hospital

| | Negligible | Minor | Moderate | Major | Extreme | Near miss |
|---------|------------|-------|----------|-------|---------|--------------|
| 2018/19 | 111 | 52 | 20 | <5 | <5 | 18 |
| 2019/20 | 108 | 68 | 16 | <5 | <5 | 9 |
| 2020/21 | 98 | 72 | 7 | <5 | 0 | 6 |
| 2021/22 | 124 | 63 | 10 | 6 | <5 | <5 |
| 2022/23 | 72 | 33 | <5 | <5 | 0 | 5 |

2. The numbers of Duty of Candour investigations in NHS Borders are:

| Time Period | Number of Incidents |
|-------------|---------------------|
| 2018/19 | <5 |
| 2019/20 | 15 |
| 2020/21 | 8 |
| 2021/22 | *31 |
| 2022/23 | tbc** |

*From 2021/22 the method of data collection in relation to developed pressure damage was validated which has resulted in an increase of Major adverse event grading with the Acute and Primary & Community Services

**Unable to provide this information due to data not being finalised – therefore, This information is not held, as defined in Section 17, Freedom of Information (Scotland) Act 2002.

As the number of events in some areas are very small and in accordance with the Code of Practice for Official Statistics any number that is less than five, actual numbers and potentially identifiable information is withheld to help maintain patient confidentiality due to potential risk of disclosure. Further information is available in the ISD Statistical Disclosure Control Protocol.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **25-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.