

Freedom of Information request 30-23

Request

1. The details of any companies who are contracted to provide courier services for the delivery and collection of Packets, Parcels, IT Equipment etc
2. Please confirm the value of either or both Same Day or Next Day service
3. The current expenditure per contract year for the provision of courier services
4. The expiry date of any contracts / agreements for the provision of courier services or similar services
5. The name, job title, telephone number & email address of the manager/officer responsible for the delivery of courier services or similar services

Response

1. There is a national contract for Courier Services which is managed by National Procurement. There are numerous suppliers on the contract:

Addison Lee, CitySprint (UK) Ltd, CTS GB Ltd, DX Network Services Limited, John Pye & Sons Ltd, Kuehne + Nagel Limited, Paragon Group UK Ltd, Rico Logistics Limited, Royal Mail Group Ltd, SameDay plc Guardian Service, Speedlight Ltd. t/a Point to Point Couriers, Swiss Post Solutions Ltd, Topspeed Couriers, Wallington Cars & Couriers Ltd, Wilsons Auctions, Dg Global Forwarding Uk Ltd, Wincanton.
2. This information is not held, as defined in Section 17, Freedom of Information (Scotland) Act 2002.
3. The current expenditure per contract year for the provision of courier services will only be available from National Procurement. Therefore, please note under Section 25 of the Freedom of Information (Scotland) Act 2002 this data is accessible elsewhere.
4. The National Contract for the provision of courier services or similar services expires on 11 August 2025.
5. There is no one person responsible within NHS Borders for the delivery of courier services or similar services. Each department has access to the third-party courier services should they need to use them.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **30-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal

review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.