

Freedom of Information request 38-23

Request

1. Do you use Teleradiology services?
2. Do you have a contract with an external provider of Teleradiology Services and, if so, which companies are the contract with?
3. Start date, duration, and end date of any contracts with tele-radiology providers?
4. Can the contract be extended and for how long?
5. What is the Annual spend on teleradiology providers in financial years 2020, 2021 and 2022 (or as available) by each provider?
6. Are the current providers meeting their turnaround times?
7. When do you start the tendering process when the contract is due to expire?
8. Did you procure the Teleradiology services via a tender process?
9. Which framework do you use for teleradiology services?
10. Does the trust have a backlog of X-Ray, CT, and MRI scans? If so, how many?
11. Does the trust expect the usage of teleradiology services to increase in the next 3 years?
12. Who deals with the procurement of contracts for teleradiology?
13. Please provide the name and contact details of the procurement manager who deals with teleradiology contracts
14. Please provide the name and contact details of the Clinical Director for Radiology
15. Please provide the name and contact details of the General Manager for Radiology
16. Please provide the name and contact details of the Service manager for Radiology

Response

1. Yes.
2. Telemedicine Company (TMC) and Scottish National Radiology Reporting System (SNRRS).
3. TMC contract started 01.10.21 for 3 years. SNRRS contract started 01.10.22 – there is no end date as this is an NHS Scotland reporting solution.
4. TMC contract can be extended for 1 year.

5. 2020 TMC £54,030
2021 TMC £195,448
2022 TMC £131,011 to end December 2022 and SNRRS £14,085 to end December 2022.
6. Yes.
7. Approximately 6 months prior to contract end date.
8. No.
9. Scottish Framework via NSS.
10. No, up to date.
11. Yes, as activity increases.
12. Shona Milne and Lesley Wilson.
13. Lesley Wilson, Lead Radiographer, NHS Borders.
14. Dr Luis Ferrando, Consultant Radiologist, NHS Borders.
15. Kirk Lakie, NHS Borders.
16. Robin McLeish, NHS Borders.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **38-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.