

Freedom of Information request 44-23

Request

1. Please provide the name of managed service provider for the year 2019-20.
2. Please provide the name of managed service provider for the year 2020-21.
3. Please provide the name of managed service provider for the year 2021-22.
4. Please provide the list of supply chain agencies based on hours filled and the total annual sum of hours filled for each.
5. Please provide the list of the top 5 agencies with the highest cumulative annual invoiced spend per job group (Locum, Nurse, AHP, and NMNC), please, and confirm annualised invoiced spend.

Clarification

What service are you referring to when asking for “the name of the managed service provider”?

Is there any Neutral Vendor OR Master Vendor OR PSL OR any kind of service provided by Managed service provider?

Response

1. NHS Borders do not use managed service providers for agencies.
2. NHS Borders do not use managed service providers for agencies.
3. NHS Borders do not use managed service providers for agencies.
4. NHS Borders does not hold this data in a format that would provide a list of chain supply agencies based on hours filled, therefore, this information is not held, as defined in Section 17, Freedom of Information (Scotland) Act 2002.
5. Please find attached the lists of the top 5 agencies with the highest cumulative annual invoiced spend by NHS Borders:



FOI 44-23 Response
Q5.xlsx

Please note that from 2020 some of the Bank and Agency services were moved to be managed by NHS Lothian, however this would not substitute as a Managed Service, however some of the figures supplied, include invoices that would have been paid directly by NHS Lothian, then re-charged to NHS Borders.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to,

Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **44-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.