

Freedom of Information request 46-23

Request

1. Please provide details of the health board's discharge policy prior to Nicola Sturgeon's request, which was announced on January 16, 2023, that all health boards review their delayed discharge numbers and procedures.
2. Please provide details of what changes have been made to the health board's delayed discharge numbers and procedures following this request from the First Minister.

Response

1. Please see the current NHS Borders Discharge Planning Guidance attached; in use prior to Nicola Sturgeon's request which was announced on 16 January 2023:



Discharge Planning
Guidance.pdf

For information, this guidance is currently being updated and made into a formal policy. This is being tested and will need to be approved through the various governance routes for the Scottish Borders Health & Social Care Partnership.

2. No significant changes have been made to the NHS Borders delayed discharge numbers at this time. However, there is currently significant input being put into holding a Multi-Agency Discharge Event (MADE) which aims to reduce the number of delayed patients. Learning from the MADE will inform further actions to amend processes and procedures to improve delayed discharges.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **46-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.

