

Freedom of Information request 54-23

Request

This is a request under the Freedom of Information Act, and I seek information on unplanned reattendances in accident and emergency departments.

All unplanned reattendances are defined to be within 7 days of the patient's first attendance, either to the same or another A&E department.

Please state:

1. The total number of attendances in a&e departments in hospitals under your NHS board. Please supply the following breakdowns:
 - Total attendances by month;
 - Monthly figures for the years 2018,2019,2020,2021,2022
2. The total number of reattendances in a&e departments in hospitals under your NHS board. Please supply the following breakdowns:
 - Total reattendances by month;
 - Monthly figures for the years 2018,2019,2020,2021,2022

Please provide the information in the form of a spreadsheet or CSV file.

Response

1. The total numbers of attendances in the A&E Department at Borders General Hospital are:

Year	2018	2019	2020	2021	2022	Grand Total
January	2392	2575	2652	1895	2142	11656
February	2143	2315	2304	1793	2203	10758
March	2454	2560	1896	2114	2540	11564
April	2545	2774	1494	2358	2397	11568
May	2747	2823	1913	2653	2630	12766
June	2791	2821	2150	2645	2598	13005
July	2809	2895	2431	2667	2556	13358
August	2742	2910	2520	2668	2635	13475
September	2627	2749	2493	2383	2524	12776
October	2726	2704	2167	2353	2568	12518
November	2445	2660	2123	2217	2426	11871
December	2464	2732	1995	2264	2487	11942
Grand Total	30885	32518	26138	28010	29706	147257

2. The total numbers of reattendances (within 7 days of previous attendance) in the A&E Department at Borders General Hospital are:

Year	2018	2019	2020	2021	2022	Grand Total
January	187	170	231	146	150	884
February	176	209	184	140	224	933
March	183	222	163	166	213	947
April	179	216	148	199	253	995
May	261	280	156	253	252	1202
June	267	248	186	257	275	1233
July	249	261	284	306	302	1402
August	268	269	259	296	305	1397
September	229	276	260	228	257	1250
October	216	257	187	246	248	1154
November	180	243	192	188	224	1027
December	196	261	163	217	271	1108
Grand Total	2591	2912	2413	2642	2974	13532

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **54-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.