

## Freedom of Information request 70-23

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### Request

1. Please can you provide a list of all repair jobs currently outstanding in each of your hospitals?
2. Can you also state how long the issue has been known about/when it was first raised in each instance and when the problem is expected to be fixed if known.
3. If you have reports on the issues or images of them available, please provide these.
4. Can you also provide reports on any accidents or other incidents that have occurred due to damaged or faulty equipment/buildings/furniture or fixtures and fittings?

### Clarification:

In regards to Q4 on the below request would it be possible to have the information in relation to each year from 2020 including 2023 so far?

### Response

1. Please find attached the current repairs lists for NHS Borders hospitals:



FOI 70-23 Response  
Data.xlsx

2. The date each issue was raised (start date) is given in the documents provided in Question 1. We are unable to give expected completion dates as work is issued to trades staff on a risk/high priority basis, which changes daily. Some works have commenced are awaiting parts/specialists etc. Therefore, this information is not held, as defined in Section 17, Freedom of Information (Scotland) Act 2002.
3. There are no reports or images for the issues on the lists provided in Question 1.
4. The Adverse Event Recording System used by NHS Borders does not have the capacity to assess if accidents or incidents occurred due to damaged or faulty equipment/buildings/furniture or fixtures and fittings. It is designed to capture the event, not the cause. This information may be held within the description of each case recorded, however, there are over 9,000 potential events and The Board calculates that the work required to provide the information would exceed the amount prescribed for responding to requests made under the Freedom of Information (Scotland) Act 2002. Under Section 12(1) Excessive cost of compliance, of the Act, we are not obliged to provide you with the information.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the

reference number **70-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.