NHS Borders Education Centre Borders General Hospital Melrose Roxburghshire TD6 9BD 01896 825545 foi.enquiries@borders.scot.nhs.uk



Freedom of Information request 77-23

Request

I am writing to make a Freedom of Information request to ask for the information your Health Board has recorded in regards of community pharmacy closures. I am looking for information reported and recorded about all closures from Thursday 01st September 2022 to Saturday 31st December 2022 inclusive. The precise information I am requesting is,

Contractor Code Name, address, and postcode of pharmacy Date of closure

The precise times of closure, and if more than one closure happens in one day, please report each closure as separate

Any reason given for the closure by the contractor, if none was recorded please answer n/a or none. I am also looking for both types of closures, those which appear to have been unplanned, and those which were agreed in advance by your health board. If the closure was agreed to and planned in advance can you please state 'agreed' or 'planned' under 'reason for closure', if it was unplanned please give the reason if any stated by the contractor.

Contractor Code	Name of pharmacy	Address	Postcode	Date of closure (DD/MM)	Duration of closure (please specify exact closure times given by contractor)	Reason given by contractor for closure

Response

Please find attached the information for NHS Borders:



If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or <u>foi.enquiries@borders.scot.nhs.uk</u>.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **77-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.