

Freedom of Information request 78-23

Request & Response

Connectivity and Network Services

- a) Who provides your WAN and internet connectivity and the annual spend on each
- Capita (SWAN contract) national contract for NHS Scotland – contract funded and managed nationally**
BT - £12,060.00
Go Fibre - £61,680
- b) Who provides your SIP trunks and what is the annual spend?
- BT & Gamma. Annual spends are currently: BT-£43411, Gamma-£13444**
- c) Who provides your WAN services, is this MPLS, SD WAN or Internet, and what is the annual spend
- BT and GO Fibre - MPLS - costs already outlined in 'a'**
- d) Who provides your LAN infrastructure and what is your annual spend
- NHS Borders owned and managed**
- e) Who provides your WIFI infrastructure and what is your annual spend
- NHS Borders owned and managed**
- f) Please confirm the manufacturer(s) of your wired network core and edge switching?
- Cisco**
- g) When was your core network installed?
- 2018**
- h) Has it been updated subsequently?
- No**
- i) Who maintains your core network?
- NHS Borders staff**
- j) When is the contract renewal date?
- Hardware maintenance contract currently being renewed**

k) Please confirm value of the initial project?

£1,000,000

l) Please confirm the value of annual support/maintenance services (in £)?

£100,000

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **78-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.