

## Freedom of Information request 87-23

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### Request

1. Do you currently receive a neutral vendor managed service, or master vendor managed service, for the supply of temporary agency staff?

Please provide the following information for each staffing group. If there is no service provider, please state this.

i. Medical / Dental

- Name of the managed service provider?
- Are they a neutral vendor or master vendor?
- Expiry date of contract with the managed service provider?

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- Name of the managed service provider?
- Are they a neutral vendor or master vendor?
- Expiry date of contract with the managed service provider?

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- Name of the managed service provider?
- Are they a neutral vendor or master vendor?
- Expiry date of contract with the managed service provider?

iv. Non-Medical, Non-Clinical (NMNC)

- Name of the managed service provider?
- Are they a neutral vendor or master vendor?
- Expiry date of contract with the managed service provider?

2. Do you currently have a direct engagement (DE) provider in place, for VAT reclaim on agency spend?

Please provide the following information for each staffing group. If there is no service provider, please state this.

i. Medical / Dental

- Name of the DE provider?
- Expiry date of contract with the managed service provider?

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- Name of the DE provider?
- Expiry date of contract with the managed service provider?

iii. Non-Medical, Non-Clinical (NMNC)

- Name of the DE provider?
- Expiry date of contract with the managed service provider?

3. Please can you provide 2022 full calendar year (01/01/2022 – 31/12/2022) spend figures on temporary agency staff (agency throughput)?

Please provide the following information for each staffing group. If there is no agency spend, please state this.

i. Medical / Dental

-2022 spend on temporary agency staff (excluding VAT)?

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

-2022 spend on temporary agency staff (excluding VAT)?

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

-2022 spend on temporary agency staff (excluding VAT)?

iv. Non-Medical, Non-Clinical (NMNC)

-2022 spend on temporary agency staff (excluding VAT)?

4. Please can you provide the name of the person who looks after temporary agency staff at the Health Board?

Please provide the following information for each staffing group. If multiple people lead this from different departments, please give the details of each person.

i. Medical / Dental

-Name  
-Job Title  
-Department

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

-Name  
-Job Title  
-Department

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

-Name  
-Job Title  
-Department

iv. Non-Medical, Non-Clinical (NMNC)

-Name  
-Job Title  
-Department

## Response

1. The following NHS in Scotland National Frameworks / Scottish Government Frameworks are used by NHS Borders for sourcing temporary agency staff:

National Procurement (NP)

NP505 - Temporary Agency Allied Health Professionals & Other Clinical Professions (National Procurement Framework). Preferred Suppliers list – National Procurement sectorial collaborative contract details below. Framework End Date: 08/10/2023

[View Contract - Public Contracts Scotland](#)

NP510 - Temporary Agency Nurses & Operating Department Practitioners (National Procurement Framework) Preferred Suppliers list – National Procurement collaborative contract details below.  
Framework End Date: 01/11/2023

[View Contract - Public Contracts Scotland](#)

NP500 - Supply of Agency Temporary Medical Locum Doctors (National Procurement Framework) Preferred Suppliers list – National Procurement collaborative contract details below. Framework End Date: 01/11/2025

[View Contract - Public Contracts Scotland](#)

**Non-medical / non-clinical staff** : Scottish Government Framework Preferred Suppliers List details below Framework End Date: 12/04/2023

[Procurement - temporary and interim staff services frameworks 2019 to 2023 - gov.scot \(www.gov.scot\)](#)

2. NHS Borders does not operate a direct engagement (DE) model, for VAT reclaim on agency spend.
3. The data below details the spend excluding VAT for each category, based on the invoices that have been processed through NHS Borders between January and December 2022. This data excludes any Nursing and Non-Medical Non-Clinical (NMNC) agency spend that was transacted via NHS Lothian as we do not have a split on the VAT element of this charge.

i. Medical / Dental

-2022 spend on temporary agency staff (excluding VAT) was £2,480,342.

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

-2022 spend on temporary agency staff (excluding VAT) was £364,517.

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

-2022 spend on temporary agency staff (excluding VAT) was £274,945.

iv. Non-Medical, Non-Clinical (NMNC)

-2022 spend on temporary agency staff (excluding VAT) was £111,980.

4. Please find below the details of the person who looks after temporary agency staffing at NHS Borders:

i. Medical / Dental

- Bob Salmond
- Associate Director of Workforce
- H.R.

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- Paul Williams
- Associate Director of Workforce
- Primary & Community Services

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

This is managed by NHS Lothian on behalf of NHS Borders.

iv. Non-Medical, Non-Clinical (NMNC)

- Kenny Solway
- Acting Supplementary Staffing Manager
- NHS Lothian & Borders Staff Bank

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **87-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.