

## Freedom of Information request 90-23

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### Request

1. For the period between 1 January 2019 to present (most recent), broken down by year, please confirm the number of patients who left A&E departments after registering but before being treated?
2. Of these numbers how many were triaged but left before being treated?

### Response

1. The numbers of patients who left NHS Borders A&E department after registering but before being treated are:

Year	Patient Count
2019	240
2020	124
2021	162
2022	268
January 2023	12
<b>Grand Total</b>	<b>806</b>

2. The numbers of the patients in Q1 who were triaged but left before being treated are:

Year	Patient Count
2019	240
2020	124
2021	162
2022	266
January 2023	12
<b>Grand Total</b>	<b>804</b>

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the

reference number **90-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.