

Freedom of Information request 124-23

Request

1. What was the longest period someone waited for a FOI response? Where requests were paused due to clarification, please take this into account. Please provide this for each year since 2018, including 2023 to date.
2. What was the median time period someone waited for a FOI response? Where requests were paused due to clarification, please take this into account. Please provide this for each year since 2018, including 2023 to date.
3. How many FOI requests were refused, but had this decision overturned after the decision was referred to the Scottish Information Commissioner? Please provide this for each year since 2018, including 2023 to date.

Response

1. Please find below the longest period someone waited for an FOI response in the following years:

2018 – 38 days
2019 – 42 days
2020 – 81 days (Covid Pandemic and change to FOI response time legislation)
2021 – 24 days
2022 – 43 days
2023 – 26 days

2. Please find below the median time period someone waited for an FOI response in the following years:

2018 – 11.5 days
2019 – 10 days
2020 – 12.5 days
2021 – 12 days
2022 – 16 days
2023 – 12 days

3. NHS Borders have not refused an FOI request in the time period requested.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **124-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for

correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.