

## Freedom of Information request 191-23

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### Request

1. How many unfilled nursing shifts have there been in hospitals in this health board in each calendar year since 2018. Please also provide data for 2023 to date. Do not include shifts that were filled by bank or agency staff.
2. How many unfilled junior doctors' shifts have there been in hospitals in this health board in each calendar year since 2018. Please also provide data for 2023 to date. Do not include shifts that were filled by bank or agency staff.
3. How many unfilled consultant shifts have there been in hospitals in this health board in each calendar year since 2018. Please also provide data for 2023 to date. Do not include shifts that were filled by bank or agency staff.
4. How many unfilled shifts have there been in total this health board in each calendar year since 2018. Please also provide data for 2023 to date. Do not include shifts that were filled by bank or agency staff. This question would encapsulate any other roles I may have missed: cleaning staff, porters etc.

### Response

1. The number of unfilled shifts for both Registered and Unregistered Nursing staff is detailed below. This information only relates to unfilled shifts that have been recorded via the bank system.

Calendar Year	Unfilled Shifts
2017	8,106
2018	3,385
2019	5,535
2020	5,007*
2021	6,225
2022	7,625
2023 Jan & Feb	1,115

\*Due to the change in bank system in November 2020 to the regional bank 2020 data is only for 11 months.

2. The number of unfilled Junior Doctor shifts in NHS Borders are:

Calendar Year	Unfilled Working Hours	Unfilled On Call Hours
2018	16	0
2019	40	0
2020	216	0
2021	24	0
2022	40	16
2023 Jan & Feb	8	0

3. The number of unfilled Consultant shifts in NHS Borders are:

Calendar Year	Unfilled Working Hours	Unfilled On Call Hours
2018	0	0
2019	176	40
2020	80	0
2021	0	0
2022	56	32
2023 Jan & Feb	80	0

4. NHS Borders does not record unfilled shifts for non-medical roles (e.g. porters, cleaning staff), therefore, this information is not held, as defined in Section 17, Freedom of Information (Scotland) Act 2002.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **191-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.