

Freedom of Information request 254-23

Request & Response

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

System type – Discharge Letters

Supplier name

System name

Date installed

Contract expiration

Is this contract annually renewed?

Do you currently have plans to replace this system?

Procurement framework

Other systems it integrates with?

Intersystems

Trakcare

June 2020

October 2025

Yes

No

Competitive tender

Labs

Radiology

SCI Store

SCI Gateway Referrals

National CHI

Clinical Portal

Icnet (Infection Control)

SCI Diabetes

WardView

Emergency Care Summary (ECS)

Badgernet

Foetal Monitoring

Ascribe (Pharmacy)

Omnicell Dispensing Cabinets (Pharmacy)

G2 Voice

Optometry Referrals

National PACs

Business Objects (BI Reporting)

£259,000 pa

None

Total value of contract (£)

Notes

System type - Diagnostic Reporting

Supplier name

System name

Date installed

Contract expiration

Is this contract annually renewed?

Do you currently have plans to replace this system?

Procurement framework

Other systems it integrates with?

Intersystems

Trakcare

June 2020

October 2025

Yes

No

Competitive tender

Labs

Radiology

SCI Store

SCI Gateway Referrals

National CHI

Clinical Portal

Total value of contract (£)
Notes

Icnet (Infection Control)
SCI Diabetes
WardView
Emergency Care Summary (ECS)
Badgernet
Foetal Monitoring
Ascribe (Pharmacy)
OmniceII Dispensing Cabinets (Pharmacy)
G2 Voice
Optometry Referrals
National PACs
Business Objects (BI Reporting)
£259,000 pa
None

System type –Digital Dictation
Supplier name
System name
Date installed
Contract expiration
Is this contract annually renewed?
Do you currently have plans to replace this system?
Procurement framework

G2 Speech UK
Speechreport
July 2019
July 2023
Yes
No
Not on record - This information is not held, as defined in Section 17, Freedom of Information (Scotland) Act 2002.

Other systems it integrates with?
Total value of contract (£)
Notes

Trakcare
£48000
None

System type –Bed Management
Supplier name
System name
Date installed
Contract expiration
Is this contract annually renewed?
Do you currently have plans to replace this system?
Procurement framework
Other systems it integrates with? –

Intersystems
Trakcare
June 2020
October 2025
Yes
No
Competitive tender

Total value of contract (£)
Notes

Labs
Radiology
SCI Store
SCI Gateway Referrals
National CHI
Clinical Portal
Icnet (Infection Control)
SCI Diabetes
WardView
Emergency Care Summary (ECS)
Badgernet
Foetal Monitoring
Ascribe (Pharmacy)
OmniceII Dispensing Cabinets (Pharmacy)
G2 Voice
Optometry Referrals
National PACs
Business Objects (BI Reporting)
£259,000 pa
None

System definitions:

Discharge Letters - the ability to electronically generate and send detailed discharge letters to GPs and other relevant HCPs, when a patient is discharged from hospital-based services.

Diagnostic Reporting - test results which are electronically transmitted to the clinician who ordered them, with receipt acknowledgement.

Digital Dictation - device used for recording and managing natural speech, allowing staff to verbally input a patients' note into a system without having to manually input it.

Bed Management - real-time bed states are viewable and accessible, enabling more efficient management of bed occupancy and patient movements.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **254-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.