

Freedom of Information request 257-23

Request

1. How many patients waiting for an orthopaedic outpatient appointment were sent a letter by NHS Borders in 2020 advising them they were being removed from the waiting list and telling them what to do if they wished to remain on the waiting list?
2. How many patients waiting for orthopaedic inpatient or day case procedures were sent a letter in 2020 advising them they were being removed from the waiting list and telling them what to do if they wished to remain on the waiting list? Please break down by inpatient and day case if possible.
3. Please provide a copy of the letters sent out in both cases. If there are multiple versions of the letter, please provide the different versions which exist.

Response

1. NHS Borders did not send any letters in 2020 to patients waiting for an orthopaedic outpatient appointment advising them they were being removed from the waiting list and telling them what to do if they wished to remain on the waiting list.
2. NHS Borders did not send any letters in 2020 to patients waiting for orthopaedic inpatient or day case procedures advising them they were being removed from the waiting list and telling them what to do if they wished to remain on the waiting list.
3. N/A

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **257-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.