

Freedom of Information request 262-23

Request

Under the Freedom of Information (Scotland) Act 2002, I am requesting the following information:

1. Information regarding the number of patients treated by NHS Borders in the last year (2022), broken down by hospital or medical facility and medical condition.

CLARIFICATION: Happy to receive NHS Borders inpatient data for the year 2022, broken down by hospital and specialty (department)

2. Details of any proposed or implemented changes to the management or operation of NHS Borders, including any new policies or guidelines.

CLARIFICATION: To narrow down the scope of the question, I would be interested in any significant changes to the management or operation of NHS Borders that have been proposed or implemented within the past year. This may include changes to staffing, healthcare services, funding, or policies/guidelines that have a direct impact on patient care or organizational operations

3. Information regarding any incidents or complaints received by NHS Borders in the last year (2022), including the nature of the incident or complaint and the action taken in response.

CLARIFICATION: Happy to receive the number of complaints for 2022 broken down by theme and outcome?

Response

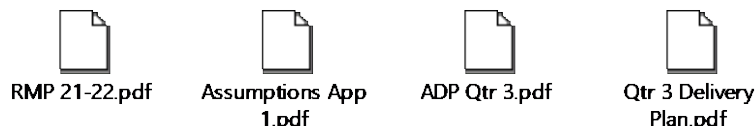
1. Please find below the number of inpatients broken down by hospital and specialty for the year 2022:

NHS Borders 2022 Inpatient Discharges by Hospital & Specialty

Hospital	Specialty	Discharges
BGH	Anaesthetics	136
BGH	Elderly Medicine	1026
BGH	General Medicine	4147
BGH	General Surgery	1854
BGH	Gynaecology	290
BGH	Medical Paediatrics	1537
BGH	Obstetrics	2972
BGH	Orthopaedics	1027
BGH	Palliative Medicine	203
BGH	SCBU	53
BGH	Urology	191
Hawick	GP	224
Haylodge	GP	176

Kelso	GP	139
Knoll	GP	122
East Brigg (Galavale)	General Psychiatry	58
Huntlyburn	Mental Health	259
Melburn Lodge	Psychiatry of Old Age	22
BGH (Lindean)	Psychiatry of Old Age	31
Total		14467

2. Please find attached NHS Borders plans which relate to the management and operation of NHS Borders throughout 2022:



Below are the Policies that have been approved for use during 2022:



3. Please find attached the number of complaints for 2022 broken down by theme and outcome:



If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **262-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.