

Freedom of Information request 298-23

Request

1. Can I ask how much has been spent on private emergency ambulances so far in 2023, in 2022, 2021, 2020 and in 2010, 2011 and 2012. Can this please be broken down by ambulance supplier.
2. Can I check how many emergency incidents a private ambulance has attended in each of the years.
3. Please could you provide a list of companies that are being used for private ambulances that respond to 999 calls alongside trust ambulance crews.

Response

NHS Borders do not hold any data on use of private ambulances for emergencies, therefore under Section 17 of the FOI(S)A 2002 this data cannot be provided. Under Section 15 of the FOI(S)A 2002 Duty to provide advice and assistance you may wish to contact the Scottish Ambulance Service who possibly hold information in relation to your request.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.