

Freedom of Information request 310-23

Request

1. From April 2022 to April 2023, in how many internal communications* and external communications have the following terms been used in your organisation:

- a) Pregnant people
- b) Cisgender
- c) Non-binary
- d) Mansplain
- e) Toxic Masculinity
- f) Birthing people
- g) People with cervixes
- h) Pronouns

2. Where these terms have been used, could you provide the context in which they were used. E.g provide the sentence where the word was used as well as the name of the publication in which it was used.

*I would define internal communications as any communication sent wide within your organisation in the last year. This could be, but is not limited to: staff guidelines, memos, employee training courses. For clarity I am not looking for private correspondence between 2 or more individuals, as I am aware this would likely fall out of the scope of my request.

Clarification:

- What is the scope of “external communications” you are expecting in the context of this FOI request? For instance, media releases.

Any NHS borders communications to the public. E.g Press releases, Online help pages etc.

Response

1. NHS Borders do not collect statistics on terms used in internal / external communications, therefore, this information is not held, as defined in Section 17, Freedom of Information (Scotland) Act 2002. Under Section 15 (Duty to Provide Advice and Assistance) of the Freedom of Information (Scotland) Act 2002, media releases and other external communications are available on our public website:

www.nhsborders.scot.nhs.uk

2. N/A

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **310-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.