

Freedom of Information request 337-23

Request

Please provide details of the health board's discharge policy prior to Nicola Sturgeon's request, which was announced on January 16, 2023, that all health boards review their delayed discharge numbers and procedures.

Please provide details of what changes have been made to the health board's delayed discharge numbers and procedures following this request from the First Minister.

I acknowledge I sent this same request back in January but it was too soon after the former First Minister's request for health boards to make any changes so I thought this would be a better time to ask again.

Response

Please find below the Discharge Guidance for NHS Borders:



Discharge Planning
Guidance.pdf

As a result of a Multi-Agency Discharge Event (MADE), NHS Borders launched a new discharge programme of work on 30th April 2023 to actively progress findings that were identified within the MADE programme.

An executive project group is in place, with clinical teams aligned from across Health, Social Work and Social Care and quality improvement resources have been allocated to progress this work.

The main focus will be on reviewing current discharge pathways, setting up a discharge hub and the introduction of an escalation process for patients who have had a longer length of stay. This work will support streamlining of processes and reducing any duplication that is currently in the system, to enable patients to access care in the right place at the right time and facilitate more timely discharges.

We anticipate that this programme will be for 4 months.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **337-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for

correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.