

Freedom of Information request 363-23

Request

1. Looking at the nursing agencies that NHS Borders has used in the last 3 years. Please state which nursing agencies are framework/contract agencies and which are off-framework/off-contract agencies.
2. What are the requirements to register as a framework/contract agency with NHS Borders procurement department.
3. How long does it take on average to complete the registration process of the new nursing agency with the NHS Borders procurement department.
4. Please provide the names of the nursing agencies used by NHS Borders in the last 3 years to cover a shift of an Adult Registered Nurse (equivalent to Band 5 in NHS) in the Borders General Hospital. Please provide a breakdown of the amount of the shifts per every department for each of the nursing agency. Please exclude ITU and HDU departments.
5. Please provide how much each of the framework nursing agency that NHS Borders used in the last 3 years charged NHS Borders to cover a single shift of an Adult Registered Nurse (equivalent to Band 5 in NHS). Please provide the prices for full dayshift, nightshift, bank holiday, Saturday, Sunday. Please include all departments in the Borders General Hospital, excluding ITU and HDU departments.
6. Please provide how much each of the off-framework nursing agency that NHS Borders used in the last 3 years charged NHS Borders to cover a single shift of an Adult Registered Nurse (equivalent to Band 5 in NHS). Please provide the prices for full dayshift, nightshift, bank holiday, Saturday, Sunday. Please include all departments in the Borders General Hospital excluding ITU and HDU departments.
7. Is NHS Borders using self-employed nurses (equivalent to Band 5 in NHS) instead of nurses employed by the nursing agencies. Please provide a breakdown of the amount of the shifts covered by self-employed nurses per department in the Borders General Hospital in the last 3 years.
8. Please provide how much self-employed nurses charged NHS Borders to cover a single shift of an Adult Registered Nurse (equivalent to Band 5 in NHS) in the Borders General Hospital in the last 3 years. Please provide the average prices for full dayshift, nightshift, bank holiday, Saturday, Sunday. Please specify if different prices were used depending on the department. Please exclude ITU and HDU departments.
9. What are the smallest nursing agencies that NHS Borders used in the last 3 years in the Borders General Hospital. For example, has NHS Borders ever used the nursing agency that only employs 2 nurses.

Response

NHS Borders employs the use of Agency Nursing Services both directly and via the Regional Nurse Bank hosted by NHS Lothian, the response to these questions includes all data from our own suppliers and the Lothian Nurse Bank.

1. The Nursing Agencies used by NHS Borders in the last 3 years are:

Off-Framework	Framework
Clinical 24 Staffing Ltd	Bleep 360
Coyle	Direct Medics
Head Medical	H1 Healthcare Solutions Ltd
Health People Group Limited	Id Medical Group
iCare24	Medacs Healthcare Services Plc
MEDGEN Ltd	Medline Recruitment Ltd
Newcross Healthcare Ltd	Plan B Healthcare Plc
Pro health 24 Ltd	RMR Recruitment Ltd
Robinson Medical Recruitment	Supply Care Solutions (Danluker Ltd)
Scottish Nursing Guild	The Social Care Community Partnership
Social Care Community Partnership	Txm Healthcare Limited
SOS Medical Ltd	Your World Recruitment Ltd
Your World Nursing	

2. The NHS in Scotland operates a National Procurement Framework for agency nurses – the details and requirements are available on the Public Contracts Scotland website. Therefore, please note under Section 25 of the Freedom of Information (Scotland) Act 2002 this data is accessible elsewhere. For your information, please find a link below:
[View Contract - Public Contracts Scotland](#)
3. There is no involvement from NHS Borders Procurement Department in the registration of new recruitment agencies, the framework contract for agency nursing is the responsibility of NHS in Scotland National Procurement Service. Therefore, please note under Section 25 of the Freedom of Information (Scotland) Act 2002 this data is accessible elsewhere. For your information, please find a link below:
[National frameworks and contracts | National Services Scotland \(nhs.scot\)](#)
4. NHS Borders holds information on spend relating to Unregistered and Registered Nurses, with Registered Nursing being any grade of Registered Nurse from a Band 5 and above. The data below details the Nursing Agencies used to supply Registered Nurses over the last three years, however information detailing the number of shifts per department is not recorded, therefore, this information is not held, as defined in Section 17, Freedom of Information (Scotland) Act 2002.

Off-Framework

Clinical 24 Staffing Ltd
 Coyle
 Head Medical
 Health People Group Limited
 iCare24
 MEDGEN Ltd
 Newcross Healthcare Ltd
 Pro health 24 Ltd
 Robinson Medical Recruitment
 Scottish Nursing Guild
 Social Care Community Partnership
 SOS Medical Ltd
 Your World Nursing

Framework

Bleep 360
 H1 Healthcare Solutions Ltd
 Id Medical Group
 Medacs Healthcare Services Plc
 Plan B Healthcare Plc
 RMR Recruitment Ltd
 The Social Care Community Partnership
 Txm Healthcare Limited
 Your World Recruitment Ltd

5. NHS Borders does not record the cost of individual shifts covered by a Nursing Agency, therefore, this information is not held, as defined in Section 17, Freedom of Information (Scotland) Act 2002.
6. NHS Borders does not record the cost of individual shifts covered by a Nursing Agency, therefore, this information is not held, as defined in Section 17, Freedom of Information (Scotland) Act 2002.
7. NHS Borders is not aware that any of the agencies used to provide nursing services relates to a self-employed individual.
8. Not Applicable.
9. NHS Borders does not hold any details around the size of nursing agencies therefore, this information is not held, as defined in Section 17, Freedom of Information (Scotland) Act 2002.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **363-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.