

## Freedom of Information request 371-23

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### Request

We ask you to provide the information described below, including the prices paid to independent and voluntary sector Homecare Providers for the provision of regulated Homecare services delivered to people aged 65 years and over in their own home during the seven-day **Reference Period** which includes Monday, 17 April 2023.

Your attention is drawn to the definitions and interpretation described in sections 2 and 3.

The information requested is:

- (a) The **lowest** rate per hour paid to any individual Homecare Provider during the Reference Period, expressed in pounds and pence per hour.
- (b) The **highest** rate per hour paid to any individual Homecare Provider during the Reference Period, expressed in pounds and pence per hour.
- (c) The **average** (“arithmetic mean”) price per hour paid to **all** Homecare Providers for all hours of Homecare services purchased during the Reference Period, expressed in pounds and pence per hour.
- (d) The **total hours** of Homecare purchased from **all** Homecare Providers during the Reference Period.
- (e) The **total hours** of Homecare purchased from **all** Homecare Providers during a seven-day period which includes Monday, 18 April **2022** (i.e. the figure which provides a like-for-like comparison with item (d), above, for the previous year).
- (f) Your organisation’s **total spend** on Homecare services purchased from **all** Homecare Providers during the Reference Period.
- (g) The **total number** of Care Packages handed back by **all** Homecare Providers between Friday, 1 April **2022** and Friday, 31 March **2023**.
- (h) The **total number** of Care Packages handed back by **all** Homecare Providers between Thursday, 1 April **2021** and Thursday, 31 March **2022** (i.e. the figure which provides a like-for-like comparison with item (g), above, for the previous year).

**Questions (a)-(h) refer to Homecare services exclusively. The following questions (i) and (j) relate to all social care services, including Homecare services.**

- (i) The **total number** of people aged 65 years and over who were awaiting assessment, review or the start of a care service on Monday, 17 April **2023** (or on a date as close to this as possible).
- (j) The **total number** of people aged 65 years and over who were awaiting assessment, review or the start of a care service on Monday, 18 April **2022** (or on a date as close to this as possible) (i.e. the figure which provides a like-for-like comparison with item (i), above, for the previous year).

### Response

The regulated provision of Homecare Services is not provided by NHS Borders, it is delivered by Scottish Borders Council, Social Work Department. Therefore, please note under Section 25 of the Freedom of

Information (Scotland) Act 2002 this data is accessible elsewhere. For your information, please find a link to the Scottish Borders Council Freedom of Information page: [Making an information request | Scottish Borders Council \(scotborders.gov.uk\)](#)

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **371-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.