

Freedom of Information request 393-23

Request

Please provide information regarding the following systems:

1. Accident & Emergency
2. BI & Data Warehousing
3. Clinical Portal
4. Document Management
5. Health Information Exchange (HIE)
6. Integration Platform
7. Maternity
8. Oncology
9. Theatres
10. Transfers of care system
11. Trust Integration Engine (TIE)
12. Voice recognition

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type –
- b) Supplier name -
- c) System name -
- d) Date installed -
- e) Contract expiration -
- f) Is this contract annually renewed? - Yes/No
- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework -
- i) Other systems it integrates with? –
- j) Total value of contract (£) –
- k) Notes - e.g. we are currently out to tender

Please provide your answer in the above format for each system.

System definitions:

Accident & Emergency: A specialist system used to manage patients and patient clinical notes in the Emergency Department.

BI & Data Warehousing: Integrates data and information collected from various sources, e.g. electronic patient/health records, enterprise resource planning systems, radiology and lab databases, wearables etc, into one comprehensive database

Clinical Portal: An electronic window that will allow clinicians to view defined information about individual patients in a 'virtual' electronic patient record drawn from information held in different clinical systems. Integrates a variety of products and services in the clinical setting.

Document Management: Converts records into electronic format so that they can be viewed, moved around, and managed electronically on screen. Acts as a live filing system.

Health Information Exchange (HIE): Is the electronic transmission of healthcare-related data among medical facilities, health information organizations, and government agencies according to national standards. HIE enables care professionals to view shared records and make more informed decisions for patients.

Integration Platform: Software that supports the integration and interoperability of various clinical and management IT systems and services.

Maternity: It is the specialist maternity system in use for maternity care.

Oncology: An Oncology Information Management solution supports the multidisciplinary teams involved in the care of patients with cancer.

Theatres: A specialist theatres system is used to manage patients and surgical procedures in theatres.

Transfers of care system: System used to manage and collect data on patient moving from one care provider to another.

Trust Integration Engine (TIE): It enables trust merger sites to access clinical systems through one consistent, secure platform.

Voice recognition: Identifies and translates spoken words into text. Used to complete tasks or transcribe documents.

Response

1. Accident & Emergency
 - a) System type – **Patient management system**
 - b) Supplier name - **Intersystems**
 - c) System name - **Trakcare**
 - d) Date installed – **June 2020**
 - e) Contract expiration – **October 2025**
 - f) Is this contract annually renewed? - **Yes**
 - g) Do you currently have plans to replace this system? - **No**
 - h) Procurement framework - **tender**
 - i) Other systems it integrates with? –
 - Labs**
 - Radiology**
 - SCI Store**
 - SCI Gateway Referrals**
 - National CHI**
 - Icnet (Infection Control)**
 - SCI Diabetes**
 - WardView**
 - Emergency Care Summary (ECS)**
 - Badgernet**
 - Foetal Monitoring**
 - Ascribe (Pharmacy)**
 - OmniCell Dispensing Cabinets (Pharmacy)**
 - G2 Voice**
 - Optometry Referrals**
 - National PACs**
 - Business Objects (BI Reporting)**
 - j) Total value of contract (£) – **£260,000 pa**
 - k) Notes - **none**
2. BI & Data Warehousing – **We use Business Objects, but it's all configured and managed internally by NHS Borders staff.**
3. Clinical Portal – **no system - currently piloting Clinical Viewer supplied by Intersystems.**
4. Document Management – **No system**
5. Health Information Exchange (HIE) – **No System**

6. Integration Platform – **We use Healthshare HealthConnect for all our custom integrations and they are all managed internally by NHS Borders staff.**

7. Maternity
 - a)System type – **Electronic records**
 - b)Supplier name - **Clevermed**
 - c)System name - **Badgernet**
 - d)Date installed – **This information is not held, as defined in Section 17, Freedom of Information (Scotland) Act 2002.**
 - e)Contract expiration – **31/03/2024**
 - f)Is this contract annually renewed? - **Yes**
 - g)Do you currently have plans to replace this system? - **No**
 - h)Procurement framework – **This information is not held, as defined in Section 17, Freedom of Information (Scotland) Act 2002.**
 - i)Other systems it integrates with? – **Trakcare**
 - j)Total value of contract (£) – **£17300**
 - k)Notes - **none**

8. Oncology
 - a)System type – **electronic prescribing and medicines administration (ePMA)**
 - b)Supplier name - **CIS Oncology**
 - c)System name - **Chemocare v6**
 - d)Date installed - **Current version February 2022**
 - e)Contract expiration - **managed by South and East Scotland Regional Cancer Network - therefore, please note under Section 25 of the Freedom of Information (Scotland) Act 2002 this data is accessible elsewhere.**
 - f)Is this contract annually renewed? - **managed by South and East Scotland Regional Cancer Network - therefore, please note under Section 25 of the Freedom of Information (Scotland) Act 2002 this data is accessible elsewhere.**
 - g)Do you currently have plans to replace this system? - **No**
 - h)Procurement framework - **managed by South and East Scotland Regional Cancer Network - therefore, please note under Section 25 of the Freedom of Information (Scotland) Act 2002 this data is accessible elsewhere.**
 - i)Other systems it integrates with? – **SCI Store**
 - j)Total value of contract (£) – **managed by South and East Scotland Regional Cancer Network - therefore, please note under Section 25 of the Freedom of Information (Scotland) Act 2002 this data is accessible elsewhere.**
 - k)Notes - **the system is hosted by NHS Lothian**

9. Theatres
 - a)System type – **management system**
 - b)Supplier name - **Newgate Technology Ltd**
 - c)System name - **Nexus Theatre System**
 - d)Date installed – **This information is not held, as defined in Section 17, Freedom of Information (Scotland) Act 2002.**
 - e)Contract expiration – **28/02/2024**
 - f)Is this contract annually renewed? - **Yes**
 - g)Do you currently have plans to replace this system? - **No**
 - h)Procurement framework – **This information is not held, as defined in Section 17, Freedom of Information (Scotland) Act 2002.**
 - i)Other systems it integrates with? – **none**
 - j)Total value of contract (£) – **£8833**
 - k)Notes - **none**

10. Transfers of care system – **No System**

11. Trust Integration Engine (TIE) – **No System**

12. Voice recognition
 - a)System type – **software**
 - b)Supplier name - **G2 Speech**
 - c)System name - **Speechreport**

- d)Date installed – **July 2019**
- e)Contract expiration – **July 2023**
- f)Is this contract annually renewed? - **Yes**
- g)Do you currently have plans to replace this system? - **No**
- h)Procurement framework - **tender**
- i)Other systems it integrates with? – **Trakcare**
- j)Total value of contract (£) – **£48000**
- k)Notes - **none**

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **393-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.