

Freedom of Information request 400-23

Request

For the time period 1st April 2022 to 31st March 2023 (or your equivalent 12-month period), please provide the following:

1. Total number of violent incidents on your staff broken down by job title/category of worker.
2. A breakdown of the nature of the violent incident e.g., verbal, physical, threatening behaviour.
3. How many violent incidents have been reported under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences) Regulations, with a breakdown by job title/category of worker.

Violent incidents can include:

- verbal abuse or threats, including face to face, online and via telephone
- physical attacks
- threatening behaviour

Response

1. NHS Borders does not record the job title of the staff member on the electronic system, therefore, this information is not held, as defined in Section 17, Freedom of Information (Scotland) Act 2002. The number of violent incidents against NHS Borders staff, between 1 April 2022 and 31 March 2023, by category of worker is:

Bank Staff	9
Employee	322

2. A breakdown of the nature of the violent incidents shown in Question 1 is:

Alcohol related aggression and violence	6
Improper behaviour	25
Injured during restraint techniques	6
Personal safety vulnerable	27
Physical Aggression by other	5
Physical Aggression by patient	248
Unplanned restraint due to aggression	14

3. There have been 5 violent incidents have reported under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences) between 1 April 2022 and 31 March 2023, by NHS Borders employees:

- Healthcare Support Worker <5
- Nursing Auxiliary <5
- Staff Nurse <5

As the number of events in some areas are very small and in accordance with the Code of Practice for Official Statistics any number that is less than five, actual numbers and potentially identifiable information is withheld to help maintain patient confidentiality due to potential risk of disclosure. Further information is available in the [ISD Statistical Disclosure Control Protocol](#).

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **400-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.