

Freedom of Information request 494-23

Request

I would be grateful if you could send me the following information in regard to people receiving Diabetes Monitors in your health board:

- (a) Longest waits for diabetes monitors in your health board
- (b) Average waits for diabetes monitors in your health board

Clarification

A clear definition of the term “diabetes monitors”

I am referring to Continuous glucose monitoring (CGM)

Response

- (a) The longest wait for a specific diabetes monitor (Medtronic Guardian) can be up to 6 months.
- (b) The average wait for a diabetes monitor is not recorded therefore under Section 17 of the FOI(S)A 2002 we cannot provide. NHS Borders can confirm that there is no waiting list for Dexcom One, Libre 2, Libre 3 and Dexcom G4/G6 monitors once assessment and training has taken place.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **494-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.