

Freedom of Information request 532-23

Request

1. Average waiting time for coil fitting (both copper & hormonal) for use as contraception across all sites that provide this service as part of this NHS Sexual Health Service (not including GPs).
2019-2020
2020-2021
2021-2022
2022- current
2. Longest waiting time for coil fitting (both copper & hormonal) for use as contraception across all sites (not including GPs) that provide this service within your area of commission since 2018.
3. Average waiting time for coil removal (both copper & hormonal) for use as contraception across sites that provide this service as part of this NHS Sexual Health Service (not including GPs).
2019-2020
2020-2021
2021-2022
2022- current
4. Average waiting time for implant fitting (Nexplanon) for use as contraception across all sites that provide this service as part of this NHS Sexual Health Service (not including GPs).
2019-2020
2020-2021
2021-2022
2022- current
5. Longest waiting time for implant (Nexplanon) for use as contraception across all sites (not including GPs) that provide this service within your area of commission since 2018.
6. Average waiting time for implant removal (Nexplanon) for use as contraception across all sites that provide this service as part of this NHS Sexual Health service (not including GPs).
2019-2020
2020-2021
2021-2022
2022- current
7. If this NHS Sexual Health Service operates an online booking service rather than a waiting list, could you please provide the average number of appointments made available each week for the months Jan 2019- May 2023.

Could you please provide figures for the following procedures:

- Implant removal/ fitting
- Coil removal/ fitting
- Contraceptive clinics (including advice or any treatment)

For example in January 2019 10 appointments for coils was the weekly average.

Response

1. The average waiting time for coil fitting is:

2019-2020	2 weeks
2020-2021	2 weeks
2021-2022	2 weeks (lockdown 2020 – urgent care only for 3 months)
2022- current	2 weeks

2. The longest waiting time for a coil fitting since 2018 is 4 weeks – however, during lockdown in 2020 this increased to 12 weeks.

3. The average waiting time for coil removal is:

2019-2020	2 weeks
2020-2021	2 weeks
2021-2022	2 weeks (lockdown 2020 – urgent care only for 3 months)
2022- current	2 weeks

4. The average waiting time for implant fitting (Nexplanon) is:

2019-2020	2 weeks
2020-2021	2 weeks
2021-2022	2 weeks (lockdown 2020 – urgent care only for 3 months)
2022- current	2 weeks

5. The longest waiting time for an implant fitting (Nexplanon) since 2018 is 3 weeks – however, during lockdown in 2020 this increased to 12 weeks.

6. The average waiting time for implant removal (Nexplanon) is:

2019-2020	2 weeks
2020-2021	2 weeks
2021-2022	2 weeks (lockdown 2020 – urgent care only for 3 months)
2022- current	2 weeks

7. Only certain clinics and services are available via Online Booking. Patients have a greater choice of appointments by phoning the clinic. An average of 60 appointments (both telephone advice and F2F) are made available per week to book online, however, these are integrated clinics, and all offer mixed services, not just contraception. Therefore, this information is not held, as defined in Section 17, Freedom of Information (Scotland) Act 2002.

Notes:

Borders Sexual Health do not and have never had a waiting list apart from during lockdown in 2020 for 3 months.

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **532-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.