

## Freedom of Information request 559-23

### Request

1. What is the total value of spend by your NHS Trust with on-framework and off-framework recruitment agencies by staff group (see staff groups below) on a temporary basis? Please provide this information for the following years (*please fill in the tables below*).

*Note:* Please provide total spend inclusive of salaries and agency margin / fees.

*Note:* If cannot provide split of spend by on- vs off- framework agencies, please provide total spend.

#### On-framework agency spend:

Total spend by role	Total on-framework agency spend by staff group, that are recruited on a temporary basis via an agency		
	Apr-20 to Mar-21	Apr-21 to Mar-22	Apr-22 to Mar-23
Healthcare Assistant & Other Support			
Healthcare Science			
Medical & Dental			
Nursing Midwifery & Health Visiting			
Scientific, Therapeutic & Technical (AHPS)			
Other			

#### Off-framework agency spend:

Total spend by role	Total off-framework agency spend by staff group, that are recruited on a temporary basis via an agency		
	Apr-20 to Mar-21	Apr-21 to Mar-22	Apr-22 to Mar-23
Healthcare Assistant & Other Support			
Healthcare Science			
Medical & Dental			
Nursing Midwifery & Health Visiting			
Scientific, Therapeutic & Technical (AHPS)			
Other			

2. Do you use insourcing providers?

*Note:* Insourcing definition: [Insourcing of Clinical Services - NHS SBS](#)

3. If yes to previous question (use of insourcing providers), what is the total value of spend, listed by speciality and insourcing provider used for Apr-22 to Mar-23?

*Note:* If an insourcing provider covers multiple specialities, please list that provider multiple times (one row for each speciality).

Speciality (e.g., general surgery, ophthalmology, etc)	Insourcing provider (fill in empty rows with provider name, add rows if required)	Total spend (Apr-22 to Mar-23)

## Response

- The total spend by NHS Borders is:

Total spend by role	Total on-framework agency spend by staff group, that are recruited on a temporary basis via an agency		
	Apr-20 to Mar-221	Apr-21 to Mar-22	Apr-22 to Mar-23
Healthcare Assistant & Other Support	£0	£1,288	£2,277
Healthcare Science	£0	£0	£6,075
Medical & Dental	£673,294	£838,551	£1,999,063
Nursing Midwifery & Health Visiting	£415,728	£573,263	£500,851
Scientific, Therapeutic & Technical (AHPS)	£316,502	£148,771	£318,104
Other	£99,969	£116,148	£141,267

Total spend by role	Total off-framework agency spend by staff group, that are recruited on a temporary basis via an agency		
	Apr-20 to Mar-221	Apr-21 to Mar-22	Apr-22 to Mar-23
Healthcare Assistant & Other Support	£28,824	£7,267	£8,870
Healthcare Science	£0	£0	£0
Medical & Dental	£586,672	£895,486	£861,921
Nursing Midwifery & Health Visiting	£446,386	£947,625	£1,415,582
Scientific, Therapeutic & Technical (AHPS)	£90,171	£39,578	£205,139
Other	£15,132	£6,324	£20,782

2. NHS Borders does use insourcing providers.
3. The total value of spend for April 2022 to March 2023 is:

Speciality (e.g., general surgery, ophthalmology, etc)	Insourcing provider	Total spend (Apr-22 to Mar-23)
	<i>(fill in empty rows with provider name, add rows if required)</i>	
Patients Travel	Five Star	£165,033
Patients Travel	Travel Other	£1,629
Ophthalmology	Medinet	£147,176
Various	Other supplies	£2,107
Orthopaedics	Spire Healthcare	£1,417,634
Cardiac Physio	Synaptik	£12,590
Cardiology	Synaptik	£13,231
Dermatology	Synaptik	£199,637
Endoscopy	Synaptik	£194,805
Gastroenterology	Synaptik	£3,121
General Surgery	Synaptik	£99,567
Ophthalmology	Synaptik	£7,737
Respiratory	Synaptik	£12,826

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or [foi.enquiries@borders.scot.nhs.uk](mailto:foi.enquiries@borders.scot.nhs.uk).

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **559-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.