

Freedom of Information request 565-23

Request

I am requesting this information held by your health board under freedom of information legislation.

1. Delayed discharges
 - a. Broken down by month, provide the number of people with dementia experiencing delayed discharge from January 2018 up to July 2023.
 - b. For the same period, list the number of beds occupied by patients with dementia who are experiencing a delay in discharge.
 - c. Can you provide a time range of the delays being experienced by dementia patients - from the shortest delay within the health board to the longest wait.
2. Diagnosis time scale
 - a. Please provide the number of dementia referrals within the health board from January 2018 up to July 2023 broken down by year.
 - b. For each year in that timespan, please provide the average waiting times between the referral and diagnosis with dementia.
3. Admiral nurses
 - a. Please list the number of Admiral Nurses, specialising in dementia care, in the health board.
 - b. Provide the average number of patients cared for by an individual Admiral Nurse within the health board.

If historic data is kept by the health board, please also provide a year-on-year breakdown from 2018 of point 3.a and 3.b.
4. Telecare
 - a. Could you please provide the number of emergency callouts in relation to Technology Enabled Care services from January 2018 up to July 2023 broken down by month.
 - b. If the information is held, please provide the figures of those callouts which were linked to a Technology Enabled Care services user with dementia.

Response

1. Please see attached response from NHS Borders:



FOI 565-23 Response
Data Q1.xlsx

2. Diagnosis time scale

- a. The number of dementia referrals within NHS Borders from January 2018 up to July 2023 broken down by year is:

2018	3
2019	19
2020	150
2021	270
2022	261
2023 to 31 July 2023	184

Please note: Dementia referrals were not established on the reporting system for the full range of the request so for the earlier months this information is not held, as defined in Section 17, Freedom of Information (Scotland) Act 2002. We have provided all data held on the system.

- b. This information is not held electronically. The data may be held in a patient's record, but to extract this data would require a manual trawl of all patient records and the cost of carrying out this work would exceed the limit set in the Fees Regulations of the Freedom of Information (Scotland) Act 2002 and under Section 12 we are not required to provide.

3. Admiral nurses

- a. NHS Borders do not have any Admiral Nurses, specialising in Dementia care.
- b. N/A

4. Telecare

- a. NHS Borders are not responsible for these Technology Enabled Care services, this is the responsibility of Scottish Borders Council, therefore, please note under Section 25 of the Freedom of Information (Scotland) Act 2002 this data is accessible elsewhere. For your information, here is a link to Scottish Borders Council: [Making an information request | Scottish Borders Council \(scotborders.gov.uk\)](https://www.scotborders.gov.uk/making-an-information-request)
- b. N/A

As the number of events in some areas are very small and in accordance with the Code of Practice for Official Statistics any number that is less than five, actual numbers and potentially identifiable information is withheld to help maintain patient confidentiality due to potential risk of disclosure. Further information is available in the [ISD Statistical Disclosure Control Protocol](#).

If you are not satisfied with the way your request has been handled or the decision given, you may ask NHS Borders to review its actions and the decision. If you would like to request a review please apply in writing to, Freedom of Information Review, NHS Borders, Room 2EC3, Education Centre, Borders General Hospital, Melrose, TD6 9BS or foi.enquiries@borders.scot.nhs.uk.

The request for a review should include your name and address for correspondence, the request for information to which the request relates and the issue which you wish to be reviewed. Please state the reference number **565-23** on this request. Your request should be made within 40 working days from receipt of this letter.

If following this review, you remain dissatisfied with the outcome, you may appeal to the Scottish Information Commissioner and request an investigation of your complaint. Your request to the Scottish Information Commissioner should be in writing (or other permanent form), stating your name and an address for correspondence. You should provide the details of the request and your reasons for dissatisfaction with both the original response by NHS Borders and your reasons for dissatisfaction with the outcome of the internal review. Your application for an investigation by the Scottish Information Commissioner must be made within

six months of your receipt of the response with which you are dissatisfied. The address for the Office of the Scottish Information Commissioner is, Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife.